

Regulations 2016 Curriculum and Syllabi

(Amendments updated upto December 2020)

B.B.A. (Entrepreneurship & Family Business) .



REGULATIONS 2016 CURRICULUM AND SYLLABI (Amendments updated upto December 2020)

B.B.A. (ENTREPRENEURSHIP AND FAMILY BUSINESS)

VISION AND MISSION OF THE INSTITUTION

VISION

B.S. Abdur Rahman Crescent Institute of Science and Technology aspires to be a leader in Education, Training and Research in multidisciplinary areas of importance and to play a vital role in the Socio-Economic progress of the Country in a sustainable manner.

MISSION

- To blossom into an internationally renowned Institute.
- To empower the youth through quality and value-based education.
- To promote professional leadership and entrepreneurship.
- To achieve excellence in all its endeavors to face global challenges.
- To provide excellent teaching and research ambience.
- To network with global Institutions of Excellence, Business, Industry and Research Organizations.
- To contribute to the knowledge base through Scientific enquiry, Applied Research and Innovation.

VISION AND MISSION OF THE DEPARTMENT OF COMMERCE

VISION

To develop into a world class centre of excellence in the fields of Business and Economics through value based education, training & research.

MISSION

- To impart holistic education using state of the art technology and to give a global perspective through value based education for social transformation.
- Inspire and empower the students to become innovative leaders and involving people who contribute to the success of organisations and betterment of communities.
- To develop a team of competent and qualified entrepreneur.
- To explore training and development opportunities
- To involve in projects leading to high quality research.
- To continuously evaluate our performance against suitable benchmarks, develop new programmes, global tie-ups to meet stakeholder requirements
- To train them with good communication and soft skills for employment.
- To prepare students for higher education in Commerce and Business Studies.
- To provide contextually relevant commerce education.
- To inculcate the use of Information and Communication Technology for the development of society.

PROGRAMME EDUCATIONAL OBJECTIVES:

- 1. To provide necessary ambiance for a holistic teaching-learning approach to match the international standards of education.
- 2. To provide strong foundation in Finance, marketing and HR to perform in financial service sector and to enable comprehensive understanding and application of the concepts applied in the industry.
- 3. To equip students with managerial skills like teamwork, leadership, communication and analytical skills for performing functional tasks efficiently and effectively.
- 4. To equip the students with essential knowledge from other relevant disciplines of management in order to infuse a multi-disciplinary approach

PROGRAMME OUTCOMES (PO):

On successful completion of the programme, the graduates will be able to:

- **PO1** Apply the knowledge of Finance, Accounting, Taxation and Business Laws' specialization to the solution of complex real-world problems.
- **PO2** Identify, formulate, review research literature, and analyze complex problems reaching substantiated conclusions using first principle of Finance, accounting, taxation and business laws
- **PO3** Design solutions for complex problems and design system components or processes that meet the specified needs with appropriate consideration for the public health and safety, and the cultural, societal, and environmental considerations.
- **PO4** Conduct investigations of complex problems Use research-based knowledge and research methods including design of experiments, analysis and interpretation of data, and synthesis of the information to provide valid conclusions.
- **PO5** Create, select, and apply appropriate techniques, resources, and modern accounting and IT tools including prediction and modelling to complex activities with an understanding of the limitations.

- **PO6** Apply reasoning informed by the contextual knowledge to assess societal, health, safety, legal and cultural issues and the consequent responsibilities relevant to the professional practice.
- **P07** Comprehend the impact of the professional accounting, finance and management solutions in societal and environmental contexts, and demonstrate the knowledge of, and need for sustainable development.
- **PO8** Apply ethical principles and commit to professional ethics and responsibilities and norms of the accounting, finance and management practices
- **PO9** Function effectively as an individual and as a member or leader in diverse teams, and in multidisciplinary settings.
- **PO10** Communicate effectively on complex business activities with the business community and with society at large, such as, being able to comprehend and write effective reports and design documentation, make effective presentations, and give and receive clear instructions.
- **PO11** Demonstrate knowledge and understanding of the accounting, finance and management principles and apply these to one's own work, as a member and leader in a team, to manage projects and in multidisciplinary environments.
- **PO12** Recognize the need for and have the preparation and ability to engage in independent and lifelong learning in broadest context of technological changes.

PROGRAMME SPECIFIC OUTCOMES:

- PSO1 To inculcate entrepreneurship and managerial skills in students so as to enable them to establish and manage their business effectively.
- PSO2 To integrate knowledge that will sustain an environment of learning and creativity among the students with an assurance for good careers.

B.S. ABDUR RAHMAN CRESCENT INSTITUTE OF SCIENCE & TECHNOLOGY, REGULATIONS -2016

FOR

BACHELOR OF ARTS (B.A.) / BACHELOR OF BUSINESS ADMINISTRATION (BBA) / BACHELOR OF COMMERCE (B.Com.) / BACHELOR OF COMPUTER APPLICATIONS (BCA) / BACHELOR OF SCIENCE (B.Sc.) DEGREE PROGRAMME (Semester Pattern)

(For Candidates admitted from the academic year 2016-2017 onwards)

1.0 PRELIMINARY DEFINITIONS & NOMENCLATURE

In these Regulations, unless the context otherwise requires:

- i) **"Programme"** means Under Graduate Degree Programme (B.A./BBA/BCA/B.Com./B.Sc.).
- ii) **"Course"** means a theory or practical subject that is normally studied in a semester.
- iii) "Institution" means B.S. Abdur Rahman Crescent Institute of Science & Technology.
- iv) **"Dean (Academic Affairs)"** means the Dean (Academic Affairs) of B.S. Abdur Rahman Crescent Institute of Science & Technology.
- v) **"Dean (Student Affairs)"** means the Dean (Students Affairs) of B.S. Abdur Rahman Crescent Institute of Science & Technology.
- vi) "Controller of Examinations" means the Controller of Examination of B.S.
 Abdur Rahman Crescent Institute of Science & Technology, who is responsible for conduct of examinations and declaration of results.

2.0 PROGRAMME OFFERED, DURATION AND ELIGIBILITY CRITERIA

2.1 U.G. Programmes Offered

Degree	Mode of Study			
B.A.	Full Time			
BBA	Full Time			
B.Com	Full Time			
BCA	Full Time			
B.Sc.	Full Time			

2.2 Duration of the Programme

The duration of the undergraduate program shall be six semesters (three academic years).

2.3 Eligibility Criteria

2.3.1 Students for admission to the first semester of the under graduate degree programme must have passed the Higher Secondary Certificate examination or any other examination of any authority accepted by this Institution as equivalent thereto.

S.No.	Programme	Eligibility Criteria				
1	BCA	10 +2 (Higher Secondary) with				
I	BCA	Mathematics or equivalent subject				
2	B.Sc. Computer Science	10 +2 (Higher Secondary) with				
2		Mathematics or equivalent subject				
3	R So Rio Tochnology	10 +2 (Higher Secondary) with				
3	B.Sc. Bio Technology	Chemistry as one of the subjects.				
4	BBA (Financial Services)					
5	BBA (General)	10 +2 (Higher Secondary) with any				
	BBA (Entrepreneurship &	stream or equivalent				
6	Family Business)					
7	B.Com. (General)	10 +2 (Higher Secondary) with				
0	B.Com (Accounts and	Mathematics, Physics and Chemistry /				
8	Finance)	Physics, Chemistry, Botany and				
9	R Com (Hone)	Zoology /Commerce /Statistics as				
3	B.Com. (Hons.)	subjects.				
10	B.A. English (Hons.)	10 +2 (Higher Secondary) with any				
10		stream or equivalent				

2.3.2 Eligibility conditions for admission such as marks obtained, number of attempts in the qualifying examination and physical fitness will be as prescribed by this Institution from time to time.

2.4 Streams of Study

Taking into consideration the rapid developments in technology and to cater the needs of the industry, the following programmes are offered

S.No	Program	Streams of Study		
		i. Specialization in Cloud Technology and		
		Information Security		
		ii. Specialization in Mobile Applications and		
1.	BCA	Information Security		
		iii. Specialization in Data Science		
		iv. Specialization in Multimedia and Web		
		Application Development		
2.	B.Sc.	i. Computer Science		
Ζ.	D.3C.	ii. Bio Technology		
		i. General		
3.	BBA	ii. Financial Services		
		iii. Entrepreneurship & Family Business		
		i. General		
4.	B.Com	ii. Honors		
		iii. Accounts and Finance		
5.	B.A.	i. English (Hons.)		

3.0 STRUCTURE OF THE PROGRAMME

- **3.1** The UG Programme consists of the following components as prescribed in the curriculum
 - Core Courses
 - Allied Courses
 - Elective Courses
 - Laboratory courses
 - Laboratory integrated theory courses
 - Value added Courses
 - Project Work

- 3.2 The curricula and syllabi of all UG programmes shall be approved by Board of Studies of the respective department and Academic Council of this Institution.
- 3.3 Each course is normally assigned certain number of credits :
 - One credit for one lecture period per week.
 - One credit for one tutorial period per week.
 - One credit each for lab sessions/project of two or three periods per week.
 - One credit each for value added courses of two or three periods per week.
- **3.4** The medium of instruction, examinations and project report shall be English, except B.A. Islamic Studies (Arabic medium) and for courses in languages other than English.

3.5	The minimum number of credits to be earned for the successful completion
	of the program shall be as follows:

S.No.	Programme	Credits
1	BCA	131
2	B.Sc. Computer Science	131
3	B.Sc. Biotechnology	138 - 142
4	BBA (Financial Services)	123 - 132
5	BBA (General)	145 -162
6	BBA (Entrepreneurship & Family Business)	145 -162
7	B.Com. (General)	159
8	B.Com (Accounts and Finance)	165
9	B.Com. (Hons.)	165 -175
10	B.A. English (Hons.)	141

3.6 The students shall normally register all the courses offered by the department in the semester in the respective programme as per the curriculum. However the registration in less number of courses by the students are permitted without affecting the prerequisite conditions after the approval of Head of the Department / Dean of School to give academic flexibility to students.

3.7 Elective courses from the curricula are to be chosen with the approval of the Head of the Department/ Dean of School

4.0 DURATION OF THE PROGRAMME

- 4.1 The minimum and maximum periods for the completion of the UG programmes are three years (6 semesters) and five years (10 semesters) respectively.
- **4.2** Each semester shall consist of a minimum of 90 working days.
- **4.3** Semester end examination will normally follow within a week after the last working day of the semester.

5.0 CLASS ADVISOR AND FACULTY ADVISOR

5.1 Class Advisor

A faculty member will be nominated by the HOD/Dean of School as Class Advisor for the class throughout the period of study.

The Class Advisor shall be responsible for maintaining the academic, curricular and co-curricular records of students of the class.

5.2 Faculty Advisor

To help the students in planning their courses of study and for general counseling, the Head of the Department / Dean of School of the students will attach a maximum of 20 students to a faculty member of the department who shall function as faculty advisor for the students throughout their period of study. Such faculty advisor shall guide the students in taking up the elective courses for registration and enrolment in every semester and also offer advice to the students on academic and related personal matters.

6.0 COURSE COMMITTEE

Each common theory course offered to more than one group of students shall have a "Course Committee" comprising all the teachers teaching the common course with one of them nominated as course coordinator. The nomination of the course coordinator shall be made by the Head of the Department / Dean of School / Dean (Academic Affairs) depending upon whether all the teachers teaching the common course belong to a single department or to several departments. The Course Committee shall meet as often as possible and ensure uniform evaluation of the tests and arrive at a common scheme of evaluation for the tests. Wherever it is feasible, the Course Committee may also prepare a common question paper for the test(s).

7.0 CLASS COMMITTEE

A class committee comprising faculty members handling the courses, student representatives and a senior faculty member not handling the courses as chairman will be constituted semester-wise by the head of the department.

- 7.1 The composition of the class committee will be as follows:
 - One senior faculty member preferably not handling courses for the concerned semester, appointed as chairman by the Head of the Department
 - Faculty members of all courses of the semester
 - Six student representatives (male and female) of each class nominated by the Head of the Department in consultation with the relevant faculty advisors
 - All faculty advisors and the class advisors
 - Head of the Department Ex-Officio Member
- **7.2** The class committee shall meet at least three times during the semester. The first meeting shall be held within two weeks from the date of commencement of classes, in which the nature of continuous assessment for various courses and the weightages for each component of assessment shall be decided for the first and second assessment. The second meeting shall be held within a week after the date of first assessment report, to review the students' performance and for follow up action
- **7.3** During these two meetings the student members, shall meaningfully interact and express opinions and suggestions to improve the effectiveness of the teaching-learning process, curriculum and syllabi, etc
- **7.4** The third meeting of the class committee, excluding the student members, shall meet within 5 days from the last day of the semester end examination to

analyze the performance of the students in all the components of assessments and decide their grades in each course. The grades for a common course shall be decided by the concerned course committee and shall be presented to the class committee(s) by the concerned course coordinator.

8.0 REGISTRATION AND ENROLMENT

- 8.1 Except for the first semester, every student shall register for the ensuing semester during a specified week before the semester end examination of the ongoing semester. Every student shall submit a completed registration form indicating the list of courses intended to be enrolled during the ensuing semester. Late registration with the approval of the Dean (Academic Affairs) along with a late fee will be permitted up to the last working day of the current semester.
- **8.2** From the second year onwards, all students shall pay the prescribed fees for the year on or before a specific day at the beginning of the semester confirming the registered courses. Late enrolment along with a late fee will be permitted up to two weeks from the date of commencement of classes. If a student does not enroll, his/her name will be removed from rolls.
- **8.3** The students of first semester shall register and enroll at the time of admission by paying the prescribed fees.
- **8.4** A student should have registered for all preceding semesters before registering for a particular semester.

9.0 COURSE CHANGE/ WITHDRAWAL

9.1 Change of a Course

A student can change an enrolled course within 10 working days from the commencement of the course, with the approval of the Dean (Academic Affairs), on the recommendation of the Head of the Department/ Dean of School of the student.

9.2 Withdrawal from a Course

A student can withdraw from an enrolled course at any time before the first assessment test for genuine reasons, with the approval of the Dean (Academic Affairs), on the recommendation of the Head of the Department/ Dean of School of the student.

10.0 TEMPORARY BREAK OF STUDY FROM A PROGRAMME

A student may be permitted by the Dean (Academic Affairs) to avail temporary break of study from the programme up to a maximum of two semesters for reasons of ill health or other valid grounds. A student can avail the break of study before the start of first assessment of the ongoing semester. However the total duration for completion of the programme shall not exceed the prescribed maximum number of semesters (vide clause 4.1).If any student is debarred for want of attendance or suspended due to any act of indiscipline, it will not be considered as break of study. A student who has availed break of study has to rejoin in the same semester only.

11.0 ASSESSMENT PROCEDURE AND PERCENTAGE WEIGHTAGE OF MARKS

11.1 Every theory course shall have a total of three assessments during a semester as given below:

Type of Assessment	Course Coverage in Weeks	Duration	Weightage of Marks
Assessment 1	1 to 6	1.5 hours	25%
Assessment 2	7 to 12	1.5 hours	25%
Semester End Exam	Full course	3 hours	50%

- **11.2** The components of continuous assessment for theory/practical/laboratory integrated theory courses shall be finalized in the first class committee meeting.
- **11.3** Appearing for semester end examination for each course is mandatory and a student should secure a minimum of 40% marks in each course in semester end examination for the successful completion of the course.
- **11.4** Every practical course will have 60% weightage for continuous assessments and 40% for semester end examination. However a student should secure a

minimum of 50% of the marks in the semester end practical examination.

- **11.5** For laboratory integrated theory courses, the theory and practical components shall be assessed separately for 100 marks each and consolidated by assigning a weightage of 75% for theory component and 25% for practical component. Grading shall be done for this consolidated mark. Assessment of theory component shall have a total of three assessments with two continuous assessments carrying 25% weightage each and semester end examination carrying 50% weightage. The student shall secure a separate minimum of 40% in the semester end theory examination. The evaluation of practical component shall be through continuous assessment.
- 11.6 In the case of Industrial training /Internship, the student shall submit a report, which will be evaluated along with an oral examination by a committee of faculty members, constituted by the Head of the Department/ Dean of School. The weightage for report shall be 60% and 40% for Viva Voce examination.
- 11.7 In the case of project work, a committee of faculty members constituted by the Head of the Department/ Dean of School will carry out three periodic reviews. Based on the project report submitted by the student(s), an oral examination (viva-voce) will be conducted as the semester end examination, for which one external examiner, approved by the Controller of Examinations, will be included. The total weightage for all periodic reviews will be 50%. Of the remaining 50%, 20% will be for the project report and 30% for the Viva Voce examination.
- **11.8** Assessment of seminars and comprehension will be carried out by a committee of faculty members constituted by the Head of the Department/ Dean of School.
- **11.9** For the first attempt of the arrear theory examination, the internal assessment marks scored for a course during first appearance will be used for grading along with the marks scored in the arrear examination. From the subsequent appearance onwards, full weightage shall be assigned to the marks scored in the semester end examination and the internal assessment marks secured during the course of study shall be ignored.

12.0 SUBSTITUTE EXAMINATIONS

- 12.1 A student who has missed, for genuine reasons, a maximum of one of the two continuous assessments of a course may be permitted to write a substitute examination paying the prescribed substitute examination fees. However, permission to write a substitute examination will be given under exceptional circumstances, such as accidents, admission to a hospital due to illness, etc. by a committee constituted by the Dean of School for that purpose. However there is no Substitute Examination for Semester End examination.
- 12.2 A student who misses any continuous assessment test in a course shall apply for substitute exam in the prescribed form to the Head of the Department / Dean of School within a week from the date of missed assessment test. However the Substitute Examination will be conducted after the last working day of the semester and before Semester End Examination.

13.0 ATTENDANCE REQUIREMENT AND SEMESTER / COURSE REPETITION

- 13.1 A student shall earn 100% attendance in the contact periods of every course, subject to a maximum relaxation of 25% (for genuine reasons such as medical grounds or representing the Institution in approved events etc.) to become eligible to appear for the semester-end examination in that course, failing which the student shall be awarded "I" grade in that course. For the courses in which "I" grade is awarded, the student shall register and repeat the course when it is offered next.
- **13.2** The faculty member of each course shall cumulate the attendance details for the semester and furnish the names of the students who have not earned the required attendance in that course to the Class Advisor. The Class Advisor will consolidate and furnish the list of students who have earned less that 75% attendance, in various courses, to the Dean (Academic Affairs) through the Head of the Department/ Dean of School. Thereupon, the Dean (Academic Affairs) shall announce the names of such students prevented from writing the semester end examination in each course.
- **13.3** A student who has obtained 'I' grade in all the courses in a semester is not permitted to move to next higher semester. Such student shall repeat all the courses of the semester in the subsequent academic year.

- **13.4** A student should register to re-do a core course wherein "I" or "W" grade is awarded. If the student is awarded, "I" or "W" grade in an elective course either the same elective course may be repeated or a new elective course may be taken with the approval of Head of the Department / Dean of School.
- **13.5** A student who is awarded "U" grade in a course will have the option either to write the semester end arrear examination at the end of the subsequent semesters, or to redo the course in the evening when the course is offered by the department. Marks scored in the continuous assessment during the redo classes shall be considered for grading along with the marks scored in the semester-end (redo) examination. If any student obtained "U" grade in the redo course, the marks scored in the continuous assessment test (redo) for that course will be considered as internal mark for further appearance of arrear examination.
- **13.6** If a student with "U" grade, who prefers to redo the course, fails to earn the minimum 75% attendance while redoing that course, then he / she will not be permitted to write the semester end examination and his / her earlier "U" grade and continuous assessment marks shall continue.

14.0 REDO COURSES

- 14.1 A student can register for a maximum of two redo courses per semester in the evening after regular college hours, if such courses are offered by the concerned department. Students may also opt to redo the courses offered during regular semesters.
- **14.2** The Head of the Department, with the approval of Dean Academic Affairs, may arrange for the conduct of a few courses during the evening, depending on the availability of faculty members and subject to a specified minimum number of students registering for each of such courses.
- **14.3** The number of contact hours and the assessment procedure for any redo course will be the same as those during regular semesters except that there is no provision for any substitute examination and withdrawal from an evening redo course.

15.0 PASSING AND DECLARATION OF RESULTS AND GRADE SHEET

15.1 All assessments of a course will be made on absolute marks basis. The Class Committee, without the student members, shall meet within 5 days after the semester-end examination and analyze the marks of students in all assessments of a course and award suitable letter grades. The letter grades and the corresponding grade points are as follows:

Letter Grade	Grade Points
S	10
A	9
В	8
С	7
D	6
E	5
U	0
W	0
I	0
AB	0

"W" denotes withdrawal from the course.

- "I" denotes inadequate attendance and hence prevention from semesterend examination
- "U" denotes unsuccessful performance in the course.

"AB" denotes absence for the semester-end examination.

- **15.2** A student who earns a minimum of five grade points in a course is declared to have successfully completed the course. Such a course cannot be repeated by the student for improvement of grade.
- **15.3** The results, after awarding of grades, shall be signed by the Chairman of the Class Committee and Head of the Department/Dean of Schools and the results shall be declared by the Controller of Examinations.
- **15.4** Within one week from the date of declaration of result, a student can apply for revaluation of his / her semester-end theory examination answer scripts of one or more courses, on payment of prescribed fee, through proper application to Controller of Examination. Subsequently the Head of the Department/ Dean of School offered the course shall constitute a revaluation committee consisting

of Chairman of the Class Committee as Convener, the faculty member of the course and a senior member of faculty knowledgeable in that course. The committee shall meet within a week to revalue the answer scripts and submit its report to the Controller of Examinations for consideration and decision.

- **15.5** After results are declared, grade sheets shall be issued to each student, which will contain the following details:
 - credits for each course registered for that semester.
 - performance in each course by the letter grade obtained.
 - total credits earned in that semester.
 - Grade Point Average (GPA) of all the courses registered for that semester and the Cumulative Grade Point Average (CGPA) of all the courses taken up to that semester.

If Ci, is the number of credits assigned for the ith course and GPi is the Grade Point in the ith course, GPA will be calculated according to the formula

$$GPA = \frac{\sum_{i=1}^{n} (C_i) (GPi)}{\sum_{i=1}^{n} C_i}$$

Where n = number of courses

The Cumulative Grade Point Average CGPA shall be calculated in a similar manner, considering all the courses enrolled from first semester.

"I" and "W" grades will be excluded for calculating GPA.

"U", "I", "AB" and "W" grades will be excluded for calculating CGPA.

The formula for the conversion of CGPA to equivalent percentage of marks shall be as follows:

Percentage Equivalent of Marks = CGPA X 10

15.6 After successful completion of the programme, the Degree will be awarded with the following classifications based on CGPA.

Classification	CGPA
First Class with	8.50 and above and passing all the courses in first
Distinction	appearance and completing the programme within
	the Prescribed period of 6 semesters.
First Class	6.50 and above, having completed within a period
	of 8 semesters.
Second Class	Others

However, to be eligible for First Class with Distinction, a student should not have obtained 'U' or 'I' grade in any course during his/her study and should have completed the U.G. programme within 6 semesters (except break of study). To be eligible for First Class, a student should have passed the examination in all the courses within 8 semesters reckoned from his/her commencement of study. For this purpose, the authorized break of study will not be counted. The successful students who do not satisfy the above two conditions will be classified as second class. For the purpose of classification, the CGPA will be rounded to two decimal places. For the purpose of comparison of performance of students and ranking, CGPA will be considered up to three decimal places.

16.0 ELECTIVE CHOICE:

16.1 Apart from the various elective courses listed in the curriculum for each programme, the student can choose a maximum of two electives from any stream of the same program during the entire period of study, with the approval of the Head of the parent department and the Head of the other department offering the course.

16.2 Online / Self Study Courses

Students are permitted to undergo department approved online/ self study courses not exceeding a total of six credits with the recommendation of the Head of the Department / Dean of School and with the prior approval of Dean Academic Affairs during his/ her period of study. In case of credits earned through online mode ratified by the respective Board of Studies, the credits may be transferred following the due approval procedures. The students shall undergo self study courses on their own with the mentoring of a member of the faculty. The online/ self study courses can be considered in lieu of elective courses.

17.0 SUPPLEMENTARY EXAMINATION

Final Year students can apply for supplementary examination for a maximum of three courses thus providing an opportunity to complete their degree programme. The students can apply for supplementary examination within three weeks of the declaration of results.

18.0 PERSONALITY AND CHARACTER DEVELOPMENT

- 18.1 All students shall enroll, on admission, in any of the personality and character development programmes, NCC / NSS / NSO / YRC / Rotaract and undergo practical training.
 - National Cadet Corps (NCC) will have to undergo specified number of parades.
 - National Service Scheme (NSS) will have social service activities in and around Chennai.
 - National Sports Organization (NSO) will have sports, games, drills and physical exercises.
 - Youth Red Cross (YRC) will have social service activities in and around Chennai.
 - Rotaract will have social service activities in and around Chennai.

19.0 DISCIPLINE

- **19.1** Every student is required to observe disciplined and decorous behavior both inside and outside the campus and not to indulge in any activity which will tend to affect the prestige of the Institution.
- **19.2** Any act of indiscipline of a student, reported to the Dean (Student Affairs), through the HOD / Dean will be referred to a Discipline and Welfare Committee nominated by the Vice-Chancellor, for taking appropriate action.

20.0 ELIGIBILITY FOR THE AWARD OF DEGREE

- **20.1** A student shall be declared to be eligible for the award of 3 year Bachelor provided the student has:
 - i) successfully completed all the required courses specified in the programme curriculum and earned the number of credits prescribed for the specialization, within a maximum period of 10 semesters. from the date of admission, including break of study
 - ii) no dues to the Institution, Library, Hostels
 - iii) no disciplinary action pending against him/her.

20.2 The award of the degree must have been approved by the Institution.

21.0 POWER TO MODIFY

Notwithstanding all that has been stated above, the Academic Council has the right to modify the above regulations from time to time.

B.S. ABDUR RAHMAN CRESCENT INSTITUTE OF SCIENCE & TECHNOLOGY B.B.A (ENTREPRENEURSHIP AND FAMILY BUSINESS) CURRICULUM & SYLLABI, REGULATIONS 2016

SEMESTER I

SI. No.	Course Group	Course Code	Course Title	L	т	Ρ	С
1	AECC	ENC 1183	General English-I	3	1	0	3
2	AECC	LNC 1182/ LNC 1184	German - I/ Tamil – I	3	1	0	3
3	PC	COC 1101	Financial Accounting	4	2	0	5
4	PC	COC 1102	Business Management	4	1	0	5
5	PC	COC1131	Business Regulatory Framework	3	1	0	4
6	PC	COC1132	Statistics for Business	4	1	0	4
7	AECC	COC 1107/ LNC 1191/ LNC1192	Business Environment and Ethics/ Basic Tamil -I / Advanced Tamil - I	2	0	0	2

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SEMESTER II

SI. No.	Course Group	Course Code	Course Title	L	т	Ρ	С
1	AECC	ENC 1284	General English - II	3	1	0	3
2	AECC	LNC 1282/ LNC 1284	German - II/ Tamil - II	3	1	0	3
3	PC	COC1201	Advanced Financial Accounting	4	2	0	5
4	PC	COC1231	Principles of Human Resource Management	4	1	0	4
5	PA	COC1203	Business Economics	4	1	0	5
6	SS	COC1232	Essential of Business Analytics	0	0	4	2

B.B.A .		Entrepre	neurship & Family Business	F	Regulat	tions 2	2016
		COC 1000/	Office Decord and Management/				
7	AECC	COC 1223/ LNC 1291/	Office Record and Management/ Basic Tamil - II /	2	0	0	2
/	AECC	LNC 1291/	Advanced Tamil - II	Z	0	0	Ζ
		LING 1292					
							24
			SEMESTER III				
SI.	Course	Course	Course Title	L	т	Ρ	С
No.	Group	Code					
1	PC	COC 2131	Organizational Behavior for Business	4	0	0	4
2	PC	COC 2102	Banking Theory Law and Practice	4	1	0	5
3	PC	COC 2103	Marketing Management	4	2	0	5
4	PC	COC 2104	Entrepreneurship Development	4	1	0	5
5	PC	COC 2132	Fundamentals of International and Trade	4	0	0	3
6	PC	COC 2133	Industrial Relation and Labour Laws	4	0	0	3
7	AECC	COC 2134	Environmental Studies	2	0	0	2
							27
			SEMESTER IV				
SI.	Course	Course	Course Title	L	т	Р	С
No.	Group	Code	Course The	L	•	ſ	C
1	PC	COC 2231	Fundamental of Business	4	2	0	5
			Taxation				
2	PC	COC 2232	Innovation and Creativity	4	1	0	5
3	PC	COC 2213	Accounting for Decision Making	4	2	0	5
4	PC	COC 2234	Operations Management	4	1	0	5
5	PC	COC 2235	Business Risk Management	4	0	0	3
6	PA	COC 2236	Total Quality Management	4	0	0	3
7	SS	COC 2207	Summer Internship	0	0	0	3
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Semester V

SI.	Course	Course Code	Course Title		т	Р	С	
No.	Group	Course Coue	Course fille	L	1	Г	C	
1	PC	COC 3131	Strategic Management	4	1	0	4	
2	PC	COC 3132	Principles of Insurance	4	0	0	4	
2	PC	COC 3133	Advertisement Management	4	0	0	4	
3	PC	COC 3134	E- Business	4	0	0	4	
4	PC	COC 3111	Research Methodology	4	1	0	5	
5	PE		Programme Elective-I	4	1	0	4	
6	SS	COC 3104	Personality Development	2	0	0	2	
7	SS	COC PT01	Placement Training and Library	0	0	1	0	
-			Hour	Ū	C		Ū	
							27	

Semester VI

Course	Course Code	Course Title		т	Б	C	
Group	Course Code	Course mile	L	•	Г	C	
PC	COC 3241	Logistics Management	4	0	0	4	
PC	COC 3232	Project Management	4	1	0	4	
PE		Programme Elective II	4	1	0	4	
AECC	COC 3204	National Service Scheme	2	0	0	2	
AECC	COC 3205	Value Education	2	0	0	2	
PC	COC 3226	Project Work	0	0	0	6	
	COC PT02	Placement Training and Library Hour	0	0	1	0	
	Group PC PC PE AECC AECC	GroupCourse CodePCCOC 3241PCCOC 3232PEAECCCOC 3204AECCCOC 3205PCCOC 3226	Course CodeCourse TitlePCCOC 3241Logistics ManagementPCCOC 3232Project ManagementPEProgramme Elective IIAECCCOC 3204National Service SchemeAECCCOC 3205Value EducationPCCOC 3226Project WorkPCCOC 7226Project Work	Course CodeCourse TitleLPCCOC 3241Logistics Management4PCCOC 3232Project Management4PEProgramme Elective II4AECCCOC 3204National Service Scheme2AECCCOC 3205Value Education2PCCOC 3226Project Work0PCCOC PT02Placement0	GroupCourse CodeCourse TitleLTPCCOC 3241Logistics Management40PCCOC 3232Project Management41PEProgramme Elective II41AECCCOC 3204National Service Scheme20AECCCOC 3205Value Education20PCCOC 3226Project Work00PCCOC PT02Placement00	GroupCourse CodeCourse TitleLTPPCCOC 3241Logistics Management400PCCOC 3232Project Management410PEProgramme Elective II410AECCCOC 3204National Service Scheme200AECCCOC 3205Value Education200PCCOC 3226Project Work000PCCOC 702P001	GroupCourse CodeCourse TitleLTPCPCCOC 3241Logistics Management4004PCCOC 3232Project Management4104PEProgramme Elective II4104AECCCOC 3204National Service Scheme2002AECCCOC 3205Value Education2002PCCOC 3226Project Work0006Placement00100

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Total Credits: 155

ELECTIVE BASKET - I

Group	Course Code	Course Title	L	Т	Ρ	С
PE	COCX 301	Family Business Management	4	1	0	4
PE	COCX 302	Corporate Social Responsibility	4	1	0	4
PE	COCX 303	Business Simulation	4	1	0	4
PE	COCX 304	Design Thinking for Entrepreneurs	4	1	0	4
PE	COCX 305	Entrepreneurial Marketing	4	1	0	4

ELECTIVE BASKET - II

Group	Course Code	Course Title	L	Т	Ρ	С
PE	COCX 401	Social Entrepreneurship	4	1	0	4
PE	COCX 402	Families in Business	4	1	0	4
PE	MSCX 15	Digital Marketing	4	1	0	4
PE	COCX 403	Business Ethics and Corporate Governance	4	1	0	4
PE	COCX 203	Leadership and Change Management	4	1	0	4

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SEMESTER I

ENC 1183	GENERAL ENGLISH - I	L	т	Ρ	С

OBJECTIVES:

The intentions of this course are :

- To make students learn English literary texts.
- To train them in appreciating and critically analyzing literary texts.
- To train in using the four skills, Reading, Writing, Speaking and Writing skills
- To encourage them to use appropriate vocabulary.
- To encourage them to use grammatical expressions.
- To motivate them to understand the short story and prose.

MODULE - I EDUCATION

Prose	Education		
Poem	William Shakespeare - "All the World's a Stage"		
Letter Writing	Formal and Informal		
Short Story	O Henry - "Robe of Peace" (Extensive Reading)		
Essential English Grammar - 1-3 MODULES			

MODULE II	EMPLOYMENT & UNEMPLOYMENT	9
Prose	Employment & Unemployment	
Poem	Ben Jonson - "On Shakespeare"	
Short Story	Rudyard Kipling – "The Miracle of Puran Bhagat"	
	(Extensive Reading)	
Essential Eng	Ilish Grammar – 4-7 MODULES	

MODULE III	A DEAD PLANET 9)		
Prose	A Dead Planet			
Poem	Robert Herrick - "Gather Ye Rosebuds"			
Note Making				
Short Story	H.G.Wells – "The Truth About Pyecraft" (Extensive Reading)	1		
Essential English Grammar – 8-10 MODULES				

MODULE IV	RIDDLES	S)
Prose	Riddles		

8

PoemOliver Goldsmith - "The Village Schoolmaster"Essential English Grammar – 11-13 MODULES

MODULE V	KILLERS A SHORT STORY	8
Prose	Killers A Short Story	
Poem	William Blake - "From Auguries of Innocence"	
Précis Writi	ng	
Short Story	William Somerset Maugham - "Mabel" (Extensive Reading)	
Essential Er	nglish Grammar – 14-17 MODULES	

MODULE VI	GALLOPING GROWTH			
Prose	Galloping Growth			
Poem	Robert Browning- "The Last Ride Together"			
Developing story fr	om hints			
Short Story	John Galsworthy - "Quality" (Extensive Reading)			
Essential English Grammar 18 & 19 Modules				

L – 39; P – 13; TOTAL HOURS –52

TEXT BOOK:

 Krishnaswamy. N, Sriraman T. Current English for Colleges. Hyderabad: Macmillan Indian Ltd, 2006.

REFERENCES:

- 1. Dahiya SPS. Ed. Vision in Verse- An Anthology of Poems. New Delhi: Oxford University Press, 2002.
- 2. Murphy, Raymond. Essential English Grammar. New Delhi: Cambridge University Press, 2009.
- 3. Seshadri, K G Ed. Stories for Colleges. Chennai: Macmillan India Ltd, 2003

OUTCOMES:

On successful completion of this course students are able to

- Respond to literary texts efficiently.
- Appreciate and critically analyse literary texts.
- Use the four skills of the language
- Use vocabulary effectively
- Use grammatical expressions effectively.
- Understand Prose and Short Story.

LNC 1182

GERMAN - I

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OBJECTIVES:

The resolves of this course are :

- To improve the proficiency of students in German language.
- To create awareness of using vocabulary among students.
- To expose them to correct grammatical forms of the language.
- To empower them for successful communication in the society.
- To understand matters which are of daily usage
- To understand them for describe the people need and their requirements.

MODULE - I

Introduction to German alphabets, phonetics and pronunciation- Introducing themselves and others using simple sentences and answer to some basic personal questions-: Introduction to different types of articles and verbs, Nouns

MODULE II

Understanding and responding to everyday queries like instruction, questions, number & gender, pronouns, present and past tense.

MODULE III

Short telephone messages, requests etc., if spoken slowly and clearly-- Detailed overview of articles, adjectives with/without articles, Preposition

MODULE IV

Asking and giving directions using simple prepositions- Ability to fill basic information on forms while registering for courses / classes.

MODULE V

Ability to extract and understand relevant information in a public announcement, broadcast, newspaper, radio etc-- dative & accusative.

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MODULE VI

Ability to describe about people, work, immediate environment, education and other topics related to personal needs in a concise manner-- Understanding of matters which are familiar and are encountered regularly like instances at school, work, at public places, places of leisure etc.

L – 39; P – 13; TOTAL HOURS –52

TEXT BOOKS:

 Tangram aktuell 1 – Lektion 1–4 (Kursbuch + Arbeitsbuch mit Audio-CD zum Arbeitsbuch), Rosa-Maria Dallapiazza, Eduard von Jan, Til Schönherr, Hueber Publisher, ISBN 978-3-19-001801-7

REFERENCES:

- NETZWERK A1 TEXTBOOK, Deutsch als Fremdsprache, Stefanie Dengler, Paul Rusch, Helen Schmitz, Tanja Sieber, Langenscheidt and Klett, ISBN : 9788183076968
- STUDIO D A1 (SET OF 3 BOOKS + CD), Hermann Funk. Cornelsen, ISBN: 9788183073509
- Willkommen! Beginner's course. Paul Coggle, Heiner Schenke. 2nd edition. (chapter 1 - 6) ISBN: 9781444165159
- Willkommen! Beginner's course. Paul Coggle, Heiner Schenke. ISBN: 978-1-444-16518-0
- An Introduction to the German Language and Culture for Communication, Updated Edition Lovik, Thomas A., J. Douglas Guy & Monika Chavez. Vorsprung -. New York, Houghton Mifflin Company, 1997/2002. ISBN 0-618-14249-5

OUTCOMES:

On successful completion of this course students are able to

- Show their proficiency in German Language.
- Use appropriate vocabulary in real life contexts.
- Use appropriate grammatical forms while communicating with people.
- Effectively use the language in social and academic contexts.
- Understand matters which are of daily usage.
- Understand to communicate as per people's need and requirements.

LNC 1184

பொதுத் தமிழ் I/ L GENERAL TAMIL I 3

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OBJECTIVES:

- சமூக மாற்றச் சிந்தனைகளை உள்ளடக்கிய தற்கால இலக்கியங்களை அறிமுகம் செய்தல்
- புதுக்கவிதை, சிறுகதை, உரைநடை ஆகிய இலக்கியங்களின் நயம் பாராட்டுதல்
- சந்திப் பிழையின்றி எழுத மாணவர்களைப் பயிற்றுவித்தல்
- நவீன இலக்கிய சிந்தனைகளைப் புகட்டுதல்
- தமிழறிஞர்களை அறிமுகப்படுத்துதல்

MODULE I இருபதாம் நூற்றாண்டு மரபுக்கவிதைகள்

மனோன்மணியம் சுந்தரனார் - தமிழ்த்தாய் வாழ்த்து, பாரதியார் - யோக சித்தி, பாரதிதாசன் -தீங்களே சொல்லுங்கள், கண்ணதாசன் - காலக்கணிதம்

MODULE II புதுக்கவிதைகள்

இன்குலாப் - போராட்டம், அப்துல் ரகுமான் - முதுமை, வைரமுத்து - அந்தி, நா.காமராசன் -அலிகள், தாமரை - ஒரு கதவும் கொஞ்சம் கள்ளிப்பாலும்,மேத்தா — தேசப்பிதாவுக்கு ஒரு தெருப்பாடகன் அஞ்சலி,ஹைக்கூ கவிதைகள்

MODULE III சிறுகதைகள்

பி.எஸ்.ராமையா - பணம் பிழைத்தது, ஜெயகாந்தன் - பால்வடியும் முகம், கி.இராஜநாராயணன் - நாற்காலி, சு.சமுத்திரம் - காகித உறவு, மாதவிக்குட்டி - நெய்ப்பாயாசம், தி.ஜானகிராமன் -முள்முடி

MODULE IV மொழிப்பயிற்சி

கலைச்சொல்லாக்கம், பிழை திருத்தம் (ஒருமை, பன்மை, ல-ள-ழகர, ர-றகர, ண-ந-னகர வேறுபாடுகள்), அயற்சொற்களைதல்

MODULE V இலக்கிய வரலாறு

பாடந்தழுவியது (இருபதாம் நூற்றாண்டு மரபுக் கவிதைகள், புதுக்கவிதையின் தோற்றமும் வளர்ச்சியும், சிறுகதையின் தோற்றமும் வளர்ச்சியும்)

MODULE VI படைப்பிலக்கியம்

கவிதை எழுதுதல், சிறுகதை வரைதல்

REFERENCES:

- பொதுத்தமிழ் செய்யுள்திரட்டு தமிழ்த்துறை வெளியீடு
- 2. தமிழ் இலக்கிய வரலாறு சோம. இளவரசு
- சிறுகதைத் தொகுப்பு (கட்டுரைக்களத்சியம்)

OUTCOMES:

- 1. மாணவர்கள் சமூக மாற்றச் சிந்தனைகளை அறிந்துகொள்வர்
- 2. சந்திப்பிழைகளை நீக்கி எழுதும் திறன் பெறுவர்
- புத்திலக்கியங்களைப் படைக்கும் திறனையும் திறனாய்வு செய்யும் திறனையும் பெறுவர்
- 4. தமிழ்மொழியில் காணப்பெறும் ஒலி மாறபாடுகளை அறிந்து கொள்வர்
- 5. மரபுக்கவிதை புதுக்கவிதை குறித்த அறிவினைப் பெறுவர்

COC 1101

FINANCIAL ACCOUNTING

L T P C 4 2 0 5

OBJECTIVES:

The intentions of this course are,

- To facilitate the understanding of Accounting in General
- To give a comprehensive understanding of the system of Financial Accounting
- To understand the intermediate concepts for assets, liabilities and stockholders' equity
- To develop skill, related to problem solving and critical thinking
- To understand the Book-Keeping and Accountancy

MODULE - I INTRODUCTION TO ACCOUNTING 12

Meaning and scope of Accounting, Basic Accounting Concepts and Conventions, Objectives of Accounting, Accounting Transactions, Double Entry Book Keeping -Journal, Ledger, Preparation of Trial Balance

MODULE II FINAL ACCOUNTS

Preparation of Final Accounts of a Sole Trading Concern, Closing Stock, Adjustments, Outstanding and Prepaid items, Depreciation, bad debts, Provision for Bad and Doubtful Debts, Provision for Discount on Debtors, Provision for Discount on creditors, Interest on Capital and Drawings, Abnormal Loss of stock.

MODULE IIIRECTIFICATION OF ERRORS16Classification of Errors, Rectification of Errors, and Preparation of Suspense

Account- Profit & loss adjustment Account.

MODULE IV BANK RECONCILIATION STATEMENT 16

Introduction, Procedure for reconciling the cash book balance with the pass book balance, Methods of Bank Reconciliation Statement.

MODULE V DEPRECIATION ACCOUNTING 16

Depreciation, Meaning, Causes, Methods, Straight Line Method, Written down Value Method, Change in method of depreciation (retrospective and prospective method) Insurance claims - Insurance claims, Average Clause (Loss of stock only)

35

18
L – 52; P – 26; TOTAL HOURS – 78

PROPORTION OF THEORY : PROBLEM – 20:80

TEXT BOOK:

1. T.S.Reddy & A.Murthy, "Financial Accounting", Margham Publications, Sixth Revision Edition, 2011

REFERENCES:

- 1. P.C. Tulsian, "Financial Accounting", Tata MC Graw Hill Ltd, 2003.
- 2. Assish K. Bhattacharyya, "Financial Accounting", Prentice of hall of India, 2002.
- 3. N. Vinayagam and B. Charumaki, "Financial Accounting", S.Chand& Company Ltd., 2002, Reprint 2008.

OUTCOMES:

- Explain the fundamental concept of financial accounting system
- Recognize the transaction, understand the accounting cycle and various accounts books
- Recognize the error and it rectification
- Understand the depreciation and its different treatment in accounting
- Understand the financial statement, its importance and method of preparation for sole proprietorship.

COC 1102

BUSINESS MANAGEMENT

L T P C 4 1 0 5

OBJECTIVES:

The objectives of the course are,

- To provide an introduction to business organizations, its forms and evolution
- To help appreciate the philosophy of establishing a successful business, and the fundamentals of management theory
- To introduce students to the basic functions of management
- To develop skill, related to problem solving and critical thinking
- To figure out the concept of management theories.

MODULE I MANAGEMENT

Meaning – Role of Management – Management Process – Importance – Management & Administration – Levels of Management – Taylor's Scientific Management – Fayol's Administrative Management Principles.

MODULE II PLANNING

Nature & Characteristics – Importance – Advantages & Limitations – Steps in Planning – Types of Plan – Standing Plan – Objectives – Policies – Procedures – Rules – Strategies – Single use Plans – Programmers and Budgets.

Management by Objectives: Concept, Process and Limitations. Decision Making: Process, Limitations and Techniques used in decision making.

MODULE III ORGANIZATION

Importance – Types – Line, Functional, Line and Staff – Committee Organization – Authority and Responsibility–Delegation of Authority–Principles, Types, advantages and Barriers to Delegation – Departmentalization – Formal and Informal Organization. Staffing: Nature & Importance – Functions of Staffing (In Brief)

MODULE IV DIRECTING

Nature & Importance – Elements of Directing Function – Supervision – Span of Supervision – Factors Determining span of supervision.

Motivation: Importance – Types of Motivators – Maslow's Theory – Hertzberg's Two factor theory – Douglas McGregor's Theory X & Theory Y.

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MODULE V CONTROL

Need for Control – Controlling Process – Controlling Tools & Techniques. Coordination: Need & Importance – Principles & techniques of Coordination Leadership: Importance – Formal & Informal Leaders – Leadership Styles – Traits

of a Good Leader.

L – 52; T – 13; TOTAL HOURS – 65

TEXT BOOK:

1. L.M.Prasad, Principles & Practice of Management - Sultan Chand & Sons -New Delhi. Sons - New Delhi, 2016.

REFERENCES:

- **1.** J. Jayasankar, 1st Edition. 2004, Reprint2008-Principles of Management (Business Management). Margham Publication. Chennai
- 2. P.C.Tripathi& P.N Reddy, Principles of Management. Tata Mc.Graw, Hill. New Delhi, 1991.
- 3. Weihnrich and Koontz, Management, 1993, A Global Perspective, McGraw-Hill, 1993
- 4. N. Premavathy, Principles of Management, Sri Vishnu Publication. Chennai, 2003

OUTCOMES:

On successful completion of this course students are able to

- Analyze different types of functions plans and the managerial decisions
- Design the organizational chart and explain the staffing process
- Discuss the different control technique in the organizations
- Focus on appropriate way to lead and motivate the team
- Asses how to implement management knowledge into the business.

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COC 1131	BUSINESS REGULATORY	L	Т	Ρ	С
	FRAMEWORK	3	1	0	4

OBJECTIVES:

The objectives of this course are :

- To enable the students to learn the elements of general contract.
- To impart basic knowledge about contract of indemnity.
- To make the learners to understand and apply the various contracts in business or profession
- To understand the contract of sales and agreement to sale.
- To familiarize with the different concepts and practices of the companies act.

MODULE - I INTRODUCTION AND MEANING

Law of contract –Elements of contract: Offer and Acceptance, Capacity of parties-Consideration-Free Consent Legality of Object-Discharge of Contract - Quasi contract.

MODULE II INDEMNITY 10

Indemnity- Meaning, Contract of Indemnity, Rights of Indemnity-Holder when sued.

MODULE III GUARANTEE

Meaning, Kinds and Types of Guarantee, Rights of Surety. Contract of Guarantee, Differences Between contract of Indemnity and Guarantee.

MODULE IV SALE OF GOODS ACT

Contract of sales and agreement to sale-sale, pledge, charge, hypothecation and mortgage.

MODULE V COMPANIES ACT

Definition – Formation – Memorandum of Association – Articles of Association.

L – 39; P – 13; TOTAL HOURS – 52

TEXT BOOKS:

 N.D. KAPOOR ,Elements of business Law, Sultan Chand & Sons, New Delhi-2015.

REFERENCES:

- 1. KUCHAL, Mercantile Law, Vikas Publishing House, New Delhi, 2015.
- 2. R.S.N.PILLAI & BAGAVATHI, Mercantile Law, Sultan Chand & SonsNew Delhi-2015
- 3. BALACHANDRAN V, & THOTHARDI, Business Law, Tata McGraw Hill Publishing Company Ltd.-2015

OUTCOMES:

- Appreciate the legal provisions related to Contract act and special contracts.
- Acquaintwith the legal provisions related to various essential elements of a valid contract.
- Apply various provisions of contract related to business
- Analyze different kinds of charges and how to adopt in business situations.
- Determine a clear idea about the concept in formation and incorporation of company.

COC1132

STATISTICS FOR BUSINESS L T

4 1 0 4

Ρ

С

OBJECTIVES:

The objectives of this course are :

- To develop among students to arrange, representation, analysis & interpretation of data
- To enable students to analyse the data by using appropriate statistical tools.
- To learn basics of mathematical equations.
- To have knowledge in various arithmetical calculations.
- To understand different mathematical operations for logical analysis.

MODULE - I INTERPRETATION OF DATA (5 L) 10

Introduction: Classification and tabulation of statistical data - Diagrammatic and graphical representation of data.

MODULE II CENTRAL TENDENCY AND DISPERSION 15

Measures of Central tendency: Mean, median and mode – Dispersion, Range, Quartile Deviation, Mean Deviation, Standard Deviation – Measures of Skewness.

MODULE III CORRELATION AND REGRESSION 10

Karl Pearson's Coefficient of Correlation – Spearman's Rank Correlation – Regression Lines and Coefficients.

MODULE IV NON-PARAMETRIC TESTS 15

Chi-square Distribution and its Properties, Chi-square Test, Statistical Quality Control and Quality Control Charts (X,R,C & P).

MODULE V TIME SERIES DATA AND PROBABILITY 15

Time Series Analysis: Trend – Seasonal Variation. Probability – Addition and Multiplication Theorem – Conditional probability.

L – 52; T – 13; TOTAL HOURS – 65

TEXT BOOKS:

 Dr. S. P Gupta, Statistical Methods, ISBN-13:9789351610281, Sultan Chand &Sons, 2017.

REFERENCES:

- 1. Elhance D.N., Fundamentals of Statistics KitabMahal,59th edition, 2019.
- 2. R.S. Aggarwal ,Quantitative Aptitude Sultan Chand Publication.2019.
- 3. R.S. Aggarwal, Logical Reasoning Sultan Chand Publication, 2019.

OUTCOMES:

- Tabulate and classify various statistical data
- Analyse data using various statistical tools
- have knowledge on operations research analysis
- apply mathematical applications into the business world.
- Students can use business mathematics in their daily life as well

COC 1107 BUSINESS ENVIRONMENT AND ETHICS L T P C

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OBJECTIVES:

The intentions of this course are :

- To enable the students to have an overview of Business Environment.
- To enable the students to appreciate the importance of Political environment and its impact on business and society
- To help the students to appreciate the importance of social environment and its impact on business and society
- To enable the students to appreciate the importance of Global environment and its impact on business and society
- To make the students to appreciate the importance of Economic environment and its impact on business and society

MODULE - I INTRODUCTION

Nature & Scope of business - Business Environment - Types - Micro & Macro Environment - Environmental Analysis & Strategic Management process-Importance & limitations-Approaches to Environmental Analysis

MODULE II ECONOMIC ENVIRONMENT

Economic Environment – Nature of the Economy – Structure of the Economy – Economic policies & planning the economic conditions.

MODULE IIIPOLITICAL ENVIRONMENT5

Social Environment – Business and Society Ecology and Consumerism), Consumer rights – Business Ethics – Social Responsibility of Business towards stakeholders – Natural Environment and Ecology

MODULE IV SOCIAL ENVIRONMENT

Social Environment – Business and Society Ecology and Consumerism), Consumer rights – Business Ethics – Social Responsibility of Business towards stakeholders – Natural Environment and Ecology

MODULE V GLOBAL ENVIRONMENT

Global Environment – globalisation – Meaning and Rationale for globalisation – the role of WTO – GATT – trading blocks in globalisation – Impact of globalisation on India

L – 26; P – 0 TOTAL HOURS – 26

TEXT BOOK:

1. CB Gupta, Business Environment, Sultan Chand, New Delhi, 2013

REFERENCES:

- 1. K.Aswathappa, Essentials of Business Environment, Himalaya Publishing House, New Delhi, 2001.
- 2. S.Sankaran, Business Environment, Margham Publications, Chennai, 2002
- 3. Raj Agarwal, Business Environment, Excel Books, New Delhi, 2000

OUTCOMES:

- Analyze the various factors affecting the business environment
- Analyze the various factors affecting the PESTEL.
- Understand the social responsibility of business towards different interest groups
- Describe the recent developments in Indian Economy that have greatly influenced the working of business units in India
- Understand the Global business Scenario and the impact of globalization in India

6

6

6

LNC 1191	அடிப்படைத் தமிழ் 🛛 /	L	т	P	С
LINC 1191	BASIC TAMIL I	2	0	0	2

பன்னிரண்டாம் வகுப்புவரை தமிழ் பயிலாத மற்றும் கல்லூரியில் பகுதி-1ல் தமிழ் பயிலாத அனைத்து இளநிலை பயில் மாணவருக்கும் உரியது.

Basic Tamil is offered to all UG students those who have not studied Tamil Up to XII standard and have taken a non-Tamil Language under Part I

நோக்கங்கள்

- தமிழ்மொழியை அடிப்படை திலையில் பேசவும் படிக்கவும் எழுதவும் மானவர்களை ஆயத்தப்படுத்துதல்.
- தமிழ்மொழி மற்றும் தமிழ் பண்பாட்டை விளங்க வைத்தல்
- நடைமுறை வாழ்வியலுக்கான தமிழ்ச்சொற்களை அறிய வைத்தல்
- v To equip the students to speak, read and write Tamil at the basic level
- To make them understand the features of Tamil Language and Tamil culture.
- v To familiarize every day usage words in Tamil

୬ାରହେ ।

உயீரெழுத்துக்கள் (Vowels) - மெய்யெழுத்துக்கள் (Consonants) - உயிர் மெய்யெழுத்துக்கள் (Vowel consonants) - கிரத்த எழுத்துக்கள் (Grantha Letters)

அலகு 🛙

பெயர்ச்சொல் (Noun) - வினைச்சொல் (Verb) - பிரதிபெயர் (Pronoun) - பெயரடை (Adjective) - வினையடை (Adverb)

அலகு 🏼

தினை (Human / Non Human) - பால் (Gender) - எண் (Singular / Plural) - இடம் (First / Second / Third Person) - காலம் (Tense)

அலகுIV

எண்கள் (Numbers) - உறவுப்பெயர்கள் (Kinship Terms) - வாரத்தின் நாட்கள் (week days) - இயற்கை (Nature) - உடல் உறுப்புகள் (Parts of the body) - பயன்பாட்டுப் பொருட்களின் பெயர்கள் (Everyday usage words)

அலகு V

பிழைநீக்கி எழுதுதல் (Spot the error) - அகர வரிசைப்படுத்துதல் (Arrange in Alphabetical order) - எதிர்ச்சொல் அறிதல் (Antonyms)

L - 26; T - 0 ; TOTAL HOURS - 26

குறிப்புகள்

- தமிழ்மொழி அறிமுகம் முனைவர் ப. டேவிட்பிரபாகர், விவி வெளியிடு, பதிப்பு-2004.
- தமிழில் நீங்களும் பிழையில்லாமல் எழுதலாம் முனைவர் பொற்கோ, புதுவாழ்வு பதிப்புகம், பதிப்பு – 1992.
- பீழையின்றி நல்லதமிழ் எழுதுவது எப்படி? ஸ்ரீ சந்திரன், தமிழ்நிலையம், பதிப்பு 2007.
- Hand Book Tamil Dr. S. Jean Lawrence, Dr. D. Ranganathan, International Institute of Tamil Studies – 1988.
- 5. www.Tamilvu.org

வெளிப்பாடு

- தமிழ்மொழி மற்றும் தமிழ் பண்பாட்டை விளங்க வைத்தல்
- நடைமுறை வாழ்வியலுக்கான தமிழ்ச்சொற்களை அறிய வைத்தல்
- பிழையின்றி தமிழ்மொழியை எழுதும் திறன் பெறுவர்
- தமிழ் இலக்கண அறிவினை அறிந்து கொள்வர்
- அன்றாடம் பயன்படுத்தும் தமிழ்ச்சொற்களை அறிவர்

LNC 1192	சிரப்புத் தமிழ் I/ ADVANCED TAMIL	_		P	
பத்தாம் வகுப்பு ம	ற்றும் பன்னிரண்டாம் வகுப்புவரை தமிழ்	T	1.7		1223
தமிழ் பயினாத மா	னவர்களுக்கு உரியது.			-	
நோக்கங்கள்					
• தமிழ்மொழ	மற்றும் தமிழ் பன்பாட்டைவிளங்கவை	த்தல்			
• நடைமுறை	வாழ்வியலுக்காதைமிழ்ச்சொற்களை அறி	யளவத்தல்			
அலகு ၊	Geningen				6
யோகசித்தி–பாரதி	பார் - தீங்களேசொல்லுங்கள் - பார	தொசன் - போராட்டப	6 -	முத	ரமை-
	தேசபிதாவுக்குஒருபாடகள் அந்சலி-6	மத்தா - தொலைந்து ⁽	Вцпа	-	
ஆண்டாள் பிரிதர்வ	⊋னி - அலிகள் - ந. காமராசர்				
அலகு ။	சிறுகதை				5
ஜெயகாந்தன் - ப	ஸ்வடியும் முகம் - பி.எஸ்.ராமையா–பல	ாம் பீழைத்தது			
அலகு ш	Sectorum				5
ക്ഷിട്ടെ, ഴിസ്തക്കേട്ടു;	ாவல்				
அலகு ।∨	மொழித்திறன்				5
பீறமொழிச் சொற்க	ஞக்கு இணையானதமிழ்ச்சொற்கள் -	கலைச் சொல்லாக்கம்			
பழைதிருத்தம்					
அலகு v	പണപ്പികെക്കിയത				5
<mark>கவிதை எழுதுதல்</mark>	,சிறுகதைவரைதல்				
		L - 26; T - 0 ; TOTA	L HO	URS	- 26
குறிப்புகள்					
1. செய்யுள்,உ	ரைதடை				
2. தமிழ் இல	க்கியவரலாறு - சோம. இளவரசு				

சீறுகதைத் தொகுப்பு (கட்டுரைக்களத்சியம்)

வெளிப்பாடு

- மானவர்கள் சமூக மாற்றச் சிந்தனைகளை அறிந்துகொள்வர்
- சந்திப்பிழைகளை நீக்கி எழுதும் திறன் பெறுவர்
- புத்திலக்கியங்களைப் படைக்கும் திறனையும் திறனாய்வு செய்யும் திறனையும் பெறுவர்
- சங்க கால வாழ்வியல் முறைகளை அறியப் பெறுவர்
- இலக்கிய மரபினையும் தொன்மையினையும் தெரிந்து கொள்வர்

8

8

SEMESTER II

ENC 1284	GENERAL ENGLISH - II	L	т	Ρ	С
		3	1	0	3
OBJECTIVES:					

The intentions of this course are,

- To make students learn English literary texts.
- To train them in appreciating and critically analyzing literary texts.
- To train in using the four skills, Reading, Writing, Speaking and Writing skills
- To encourage them to use appropriate vocabulary.
- To encourage them to use appropriate grammatical expressions.

MODULE 1

Prose	Qahwah
Poem	William Wordsworth – "Nutting"
Filling Money Ord	er Challan and Bank Challan
Short Story	G.K.Chesterton – The Hammer of God (Extensive Reading)
Essential English	Grammar: - 31-33 Modules

MODULE 2

Prose	Environment
Poetry	John Keats – "La Belle Dame Sans Merci"
Short Story	Katherine Mansfield—A Cup of Tea (Extensive Reading)
Dialogue Writing	
Essential English	Grammar: 34-37 Modules

MODULE 3ProseA DilemmaPoetryRobert Frost – "Design"Short StoryThomas Wolfe—The Far and the Near (Extensive Reading)ConversationsEssential Englisk Grammar: 38-40 Modules

MODULE 4		8
Prose	Computeracy	
Poetry	Sarojini Naidu –"The Gift of India"	
Short Story	R.K. Narayan – "Half a Rupee Worth" (Extensive Reading)	

Essential English Grammar: 41-43 Modules

MODULE 5		11
Prose	War Minus Shooting	
	Who's Who	
Poetry	Nissim Ezekiel – "The Night of The Scorpion"	
Short Story	Anita Desai – "A Devoted Son" (Extensive Reading)	
	Ruskin Bond – "The Boy Who Broke the Bank" (Extensive	
	Reading)	
Report Writing		
Letter to the Edito	r	
Essential English	Grammar: 44-47 Modules	
MODULE 6		8
Prose	Usage and Abusage	
Poetry	Mathew Arnold –Dover Beach	
Short Story	Manohar Malgonkar – "Bacha Lieutenant"	
Essential English	Grammar: 48-50 Modules	
	L-39, T-13, TOTAL HOURS	- 52

1. Krishnaswamy. N, Sriraman T. Current English for Colleges. Hyderabad: Macmillan Indian Ltd, 2006.

REFERENCES:

TEXT BOOK:

- 1. Dahiya SPS. Ed. Vision in Verse- An Anthology of Poems. New Delhi: Oxford University Press, 2002.
- 2. Murphy, Raymond. **Essential English Grammar**. New Delhi: Cambridge University Press, 2009.
- 3. Seshadri, K G Ed. Stories for Colleges. Chennai: Macmillan India Ltd, 2003.

OUTCOMES:

- Respond to literary texts efficiently.
- Appreciate and critically analyse literary texts.
- Use the four skills of the language
- Use vocabulary effectively
- Use grammatical expressions effectively.

B.S. Abdur Rahman Crescent Institute of Science and Technology

Schönherr, Hueber Publisher, 9788183070867

1. Course book : Tangram aktuell 1 - Lektion 5-8 (Kursbuch + Arbeitsbuch mit

Audio-CD zum Arbeitsbuch), Rosa-Maria Dallapiazza, Eduard von Jan, Til

B.B.A .	Entrepreneurship & Family Business	Regul	ations	s 2016
LNC 128	2 GERMAN - II L	т	Р	С
	3	1	0	3
OBJECT	IVES:			
The goa	Is of this course are,			
• To	improve the proficiency of students in German language.			
• To	create awareness of using vocabulary among students.			
• To	expose them to correct grammatical forms of the language.			
• To	empower them for successful communication in the society.			
• Tc	understand matters which are of daily usage			
MODULE	E I		9	
Shopping	for food and going to restaurants, Recent events, Personal	exper	ienc	es,
Apologies	s and excuses			
MODULE	E 11		9	
Studying	German Wishes and needs, Plans and projects, Certainty ar	nd prol	babil	ity,
Physical	condition, illness and remedies			
MODULE	E III		9	
A birthda	y party, Food and drink, Presents and Congratulations			
MODULE			9	
	g (I), Biographies, Important events in life, Social situations.		·	
MODULE	- V		8	
	e conversations, appointments and invitations, Travelling	(II) C	-	ife [.]
•	ices, transport and directions, Leisure activities	(1), C	ity i	
			-	
MODULE			8	
•	shapes and material, Speaking about historical events, C s, Personality traits	niidho	od a	IND
memone	L-39, T-13, TOTAL	HOUF	RS –	52
TEXT BC				

PRACTICE BOOK:

 Tangram aktuell 1 – Lektion 5–8 (Kursbuch + Arbeitsbuch mit Audio-CD zum Arbeitsbuch), Rosa-Maria Dallapiazza, Eduard von Jan, Til Schönherr, Hueber Publisher, ISBN 9788183070867

REFERENCES:

- NETZWERK A2 TEXTBOOK, Deutsch als Fremdsprache, Stefanie Dengler, Paul Rusch, Helen Schmitz, Tanja Sieber, Langenscheidt and Klett, ISBN : 9788183077231, 2015
- STUDIO D A2 (SET OF 3 BOOKS + CD), Hermann Funk. Cornelsen, ISBN: 9788183073516, 2005.

OUTCOMES:

- Show their proficiency in German Language.
- Use appropriate vocabulary in real life contexts.
- Use appropriate grammatical forms while communicating with people.
- Effectively use the language in social and academic contexts.
- Understand matters which are of daily usage
- Understand objects and its shape

LNC 1284	பொதுத் தமிழ் II/ TAMIL II	L	т	Ρ	С
		3	1	0	3

OBJECTIVES:

- சமூகமாற்றச் சிந்தனைகளைஉள்ளடக்கியதற்கால இலக்கியங்களை அறிமுகம் செய்தல்
- புதுக்கவிதை, சிறுகதை, உரைநடை ஆகிய இலக்கியங்களின் நயம் பாராட்டுதல்
- சந்திப் பிழையின்றி எழுதமானவர்களைப் பயிற்றுவித்தல்
- நவீன இலக்கிய சிந்தனைகளைப் புகட்டுதல்
- தமிழறிஞர்களை அறிமுகப்படுத்துதல்

திருக்குறள் - சொல்வன்மை (65ஆம் அதிகாரம்),நாலடியார் - அவையறிதல் (5 பாடல்கள் -32ஆம் அதிகாரம்),பழமொழிநானூறு - இன்னாசெய்யாமை(5 பாடல்கள்), இனியவைநாற்பது -முதலைந்துபாடல்கள்

MODULE II பக்தி இலக்கியங்கள்

தேவாரம் - மூவர் தேவாரம் (15 பாடல்கள்) ஆப்பர் தேவாரம்,திருஞானசம்பந்தர் தேவாரம்,சுந்தரர் தேவாரம் (ஒவ்வொன்றிலிருந்தும் ஐந்துபாடல்கள்),காரைக்காலம்மையார் -மூன்றுபாடல்கள் (அற்புதத் திருவந்தாதி),மாணிக்கவாசகர் - திருவெம்பாவை (தேர்ந்தெடுக்கப்பெற்ற 5 பாடல்கள்),ஆண்டாள் - திருப்பாவை (தேர்ந்தெடுக்கப்பெற்ற 5 பாடல்கள்),குலசேகராழ்வார் - திருவேங்கடத்தில் பிறத்தலும் இருத்தலும் போதுமெனல் (11 பாசுரம்)

MODULE III காப்பியங்கள்

மணிமேகலை - ஆதிரைபிச்சையிட்டகாதை (20 அடிகள் மட்டும்), கம்பராமாயணம் -பாலகாண்டம்,நாட்டுப்படலகம் (10 பாடல்கள் மட்டும்), இரட்சணியயாத்ரிகம் - சிலுவைப்பாடு (10 பாடல்கள்),சீறாபுராணம் - மானுக்குப் பிணைதின்றபடலம் (6 பாடல்கள்)

MODULE IV கட்டுரைகள்

உ.வே.சாமிநாதையர் - தமிழ்நாட்டு வணிகர். வ.இராமசாமி ஐயங்கார் - மூதறிஞர் இராஜகோபாலாச்சாரியார், மா.இராசமாணிக்கனார் - சித்தன்னவாசல் ஒவியங்கள், பி.எல்.சாமி-சங்க இலக்கியத்தில் அறிவயல் கலை,க.கைலாசபதி - பாரதியும் மேனாட்டுக் கவிஞரும்,தொ. பரமசிவன் - சொல்லும் பொருளும்.

9

9

MODULE V இலக்கியவரலாற

அற இலக்கியங்களின் தோற்றமும் வளர்ச்சியும்,சைவவைனவ இலக்கியங்கள் தோற்றமும் வளர்ச்சியும்,காப்பியங்கள் தோற்றமும் வளர்ச்சியும்,உரைநடைதோற்றமும் வளர்ச்சியும்

MODULE VI Gumphinubish

இலக்கணக் குறிப்புத் தருதல்,வல்லினம் மிகுமிடங்களும்,மிகாவிடங்களும்,மொழிபெயர்ப்பு (ஆங்கிலத்திலிருந்துதமிழில் பெயர்த்தல்),கடிதங்களும் வகைகளும்

L-39, T-13, TOTAL HOURS - 52

REFERENCES:

- பொதுத்தமிழ் செய்யுள்திரட்டு தமிழ்த்துறைவெளியீடு
- 2. தமிழ் இலக்கியவரலாறு சோம. இளவரசு
- சிறுகதைத் தொகுப்பு (கட்டுரைக்களத்சியம்)

OUTCOMES:

- மாணவர்கள் சமூக மாற்றச் சித்தனைகளை அறித்துகொள்வர்
- சந்திப்பிழைகளை நீக்கி எழுதும் திறன் பெறுவர்
- புத்திலக்கியங்களைப் படைக்கும் திறனையும் திறனைபும் பெறுவர்
- தமிழ்மொழியில் காணப்பெறும் ஒலி மாறுபாடுகளை அறிந்து கொள்வர்
- மரபுக்கவிதை புதுக்கவிதை குறித்த அறிவினைப் பெறுவர்

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COC 1201 ADVANCED FINANCIAL ACCOUNTING L T P C

OBJECTIVES:

The aims of this course are,

- To facilitate the understanding of Accounting in specific areas
- To understand the practical applicability of Financial Accounting
- To develop skill, related to problem solving and critical thinking
- To develop the skills to understand accounting aspects of small scale business.
- To aware the students how EMI business transactions work.

MODULE I BRANCH AND DEPARTMENTAL ACCOUNTS 15

Dependent branches-Accounting Method, Departmental Accounts: Basis for allocation of expenses, Inter departmental transfer at cost or selling price, Treatment of expenses which cannot be allocated

MODULE II HIRE PURCHASE AND INSTALLMENT ACCOUNTING 12

Hire purchase and Installment-Default and repossession, Hire purchase trading account, Installment purchase system

MODULE III PARTNERSHIP

Admission of a Partner: Calculation of New Profit Sharing Ratio and Sacrificing Ratio – Treatment of Goodwill – Revaluation Account – Memorandum Revaluation Account – Adjustment of Capital – Preparation of Balance sheet of New Firm.

MODULE IV PARTNERSHIP

Retirement, Admission cum retirement of partners and Death of a partner: Calculation of New profit Sharing Ratio and Gaining Ratio – Treatment of Goodwill – Revaluation account – memorandum revaluation account – Adjustment of Capital – preparation of balance sheet of new firm.

MODULE V DISSOLUTION OF A PARTNERSHIP

Insolvency of a partner (Application of Indian Partnership Act 1932), Insolvency of all partners, Gradual Realization of Assets and Piecemeal Distribution.

18

L – 52; P – 26; TOTAL HOURS – 78

PROPORTION OF THEORY : PROBLEM – 20:80

TEXT BOOK:

- Financial Accounting -T.S.Reddy & A.Murthy, Margham Publications, Ch-17, 2012.
- 2. R.L.Gupta & V.K.Gupta. (2009) Advanced Accounting, Sultan Chand & Sons, New Delhi

REFERENCES:

- 1. R.L.Gupta & V.K.Gupta. Advanced Accounting, Sultan Chand & Sons, New Delhi, 2009
- 2. Shukla & Grewal, Advanced Accounting, S Chand & Co, New Delhi, 2009
- 3. P.C.Tulsian, Financial Accounting, Tata McGraw-Hill, New Delhi. 2009
- 4. Jain & Narang, Financial Accounting, Kalyani Publishers, New Delhi. 2015

OUTCOMES:

- Record the transaction related to installment and hire purchase system
- Explain the accounting for branches and departments and transactions related to it.
- Record the transactions in partnership form of business
- Record the transactions in partnership form of business in case of admission, retirement and death of a partner.
- Record the transactions in partnership form of business in case if dissolution.

13

COC 1231PRINCIPLES OF HUMAN RESOURCELTPCMANAGEMENT4104

OBJECTIVES:

The objectives of this course are :

- Understanding the interface of the Human Resources function with Operations, Marketing, and
- Finance functions.
- To learn how to analyse jobs and the process of recruiting and selection.
- To identify the training and development activities.
- To provide the future manager with inputs with a view to Enhancing the appreciation of the Human Resources function as a potential career option.
- To gain insight on compensation management.

MODULE - I INTRODUCTION

Introduction: External and Internal Forces of environment affecting HRM, Integrating HR Strategy with Business Strategy, Objectives and functions of HRM Human Resource Planning: HRP process, Barriers and Prerequisites for Successful HRP.

MODULE II RECRUITMENT

Recruitment process, Recruitment Methods Selection: Selection Process, Barriers to effective selection, Selection Challenges in India Induction and Placement: Orientation and its Prerequisites, Evaluation of Orientation Programme.

MODULE III TRAINING AND DEVELOPMENT 13

Training Process, Career Development, Training and Development Methods.

MODULE IV PERFORMANCE MANAGEMENT SYSTEM 13

Performance Appraisal Process and Its challenges, Legal Issues associated with Performance Appraisal.

MODULE V COMPENSATION MANAGEMENT 13

Components and theories of remuneration, Factors influencing employee remuneration, Devising a remuneration plan and various challenges in it, Remuneration of special groups, Types of Employee Benefits and Services, Fringe benefits, Job Evaluation Process and Methods.

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOKS:

1. K Aswathappa ,Human Resource Management Text and Cases, Eighth edition,2017, M.G.Hills Education.

REFERENCES:

- 1. Gary Dessler, Biju Varkkey, Human Resource Management, Fifteenth edition, 2017, Pearson.
- 2. Pravin Durai, Human Resource Management, Second edition, 2016, Pearson.
- 3. V.S P. Rao ,Human Resource Management Text and Cases, Excel Books, 3rd Edition 2016.

OUTCOMES:

- 2. Comprehend human resource management function and issues to tackle evolving challenges
- 3. Analyze policies to acquire, develop, motivate and retain human resources
- 4. Identify the various training methods and design a training programme.
- 5. Determine the concept of performance appraisal process in an organisation.
- 6. Adapt compensation management to behavioural theories and concepts.

COC 1203

BUSINESS ECONOMICS

L T P C 4 1 0 5

OBJECTIVES:

The objectives of the course are,

- Learn the concept of business economics
- Interpret the demand and supply in business
- Demonstrate the production theory
- Examine the economic concept of cost and revenue
- Elucidate the market structure

MODULE – I INTRODUCTION

Positive and Normative economics definition, Scope and Importance of business economics concepts, Uses and Limitations of Microeconomic Theories

MODULE - II DEMAND AND SUPPLY

Demand and Supply Analysis: Introduction to demand, Law of demand, Shift and movement in the demand curve, Price, income and cross elasticity, Market Equilibrium, Elasticity of demand, Exceptions of the law of demand, Law of supply: shift and movements, Determinant of supply and supply function

MODULE - III PRODUCTION THEORY

Production Function with one variable and more than one variable, Return to factor and Return to scale, Types of inputs, Total, Marginal and Average Product, Introduction to production function.

MODULE - IV ECONOMIC CONCEPT OF COST AND REVENUE

Average and Marginal concepts in Cost in long and short run, Relationship between average cost curves- Long Run and Short Run, Kinds of costs, Economies and diseconomies of Scale Revenue Analysis: Average and Marginal Revenue Curves, Relationship between Revenue curves

MODULE - V MARKET STRUCTURE

Perfect Competition: Introduction and features of Perfect Competition, Short Run and long run equilibrium Monopoly: Introduction and features, Price discrimination, Price and output decisions of discriminating monopolist., Types of monopoly, Price and output determination in short run and long run Monopolistic Competition: Introduction

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to monopoly and its features, Price and output determination in short and long run, Role of advertising in monopolistic competition.

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOK

1. S.Sankaran, "Business Economics", Margham Economics, Chennai, 2008.

REFERENCES:

- 1. S.Mukherjee, "Business And Managerial Economics in global Context", New CentralBank Agency (P) Ltd, Kolkatta, 2009.
- 2. William F. Samuelson and Stephen G. Marks, "Managerial Economics", Johny Wiley &Sons, Reprint 2015

OUTCOMES:

After completion of this course, the students will be able to;

- Describe the concept of business economics .
- Analyze the demand and supply condition and assess the position.
- Apply the production theory and infer the production function.
- Compose the various cost and analysis the revenue .
- Assess the different market structure and apply in business.

COC 1232 ESSENTIAL OF BUSINESS ANALYTICS L T P C

0 0 4 2

OBJECTIVES:

The objectives of this course are :

- The learner will understand how measures of central tendency, variation and position can be used to define the data better.
- The students will be able to understand the techniques for testing the hypothesis.
- To make the students learn about the applications of statistical tools and techniques in decision making.
- To enhance the knowledge on descriptive and inferential statistics.
- To develop analytical skills in students in order to comprehend and practice data analysis at different levels.

MODULE - I INTRODUCTION TO STATISTICS

Applications of Statistics in Business, Presenting Data in Business -Types of Data; Primary Data and Secondary Data; The Numeric Data; Continuous Frequency Distribution; Class Interval; Categorical data, Statistical Software for Analysis: Microsoft Excel – a walkthrough of statistical capabilities in Excel.

MODULE II DESCRIPTIVE STATISTICAL ANALYTICS 10

Calculating Measures of Central Tendency – Mean, Median & Mode, Calculating Measures of Dispersion- variance measures, Standard Deviation, the coefficient of variation measures, Graphing data- Graphical measures- Measure of Skewness, Symmetrical distribution, Kurtosis, Descriptive Statistics using Excel- Demo/case study.

MODULE III PROBABILITY THEORY&DISTRIBUTIONS 10

Probability Theory and Distributions -Probability Theory; Fundamental Concepts of Probability; Definitions of Probability, Applying Laws of Probability- Bayes theorem, Calculating Random variable and Probability Distribution, Case Study - probability Distribution.

MODULE IVSAMPLING AND CONFIDENCE INTERVALS10Introduction to Sampling- Sampling Theory, Sampling Distribution, Using probabilistic

Sampling Techniques, Estimating Sampling Errors and Confidence Intervals-Sampling Error and Non-Sampling Error; Central Limit Theorem ,Case Study sampling techniques.

MODULE V HYPOTHESIS TESTING

Introduction – Null Hypothesis, Alternate Hypothesis, Testing Hypothesis for Large Samples- Test for Single Proportion; Test for Difference of Proportions ,Testing Hypothesis for small samples - t-Test; Applications of t-Test; p-test, Calculating Analysis of Variance - Two-Way Factorial ANOVA; Multivariate Analysis of Variance Performing Chi-Square Test and Its Applications of the c2 Test; Testing the Goodness of Fit Case Study - Hypothesis Testing with Excel

P – 52; TOTAL HOURS – 52

TEXT BOOKS:

7. Statistical Analysis with Excel For Dummies, 4th Edition; Joseph Schmuller; ISBN: 978-1-119-27116- 1, 2016.

REFERENCES:

- 1. Dr. Seema Sharma ,Statistics for Business and Economics,2edition ,Wiley , 2018,
- Dr S. P Gupta Applied Business Statistical Method s –, Sulthan Chand & sons, fourthEdition, ISBN 81-8054298-X.2014.
- 3. Fundamentals of Statistics, S.C Gupta, 6th edition, Himalaya Publishing House, 2007, ISBN, 978-81-8318-755-8,2007.

OUTCOMES:

- 8. Facilitate objective solutions in business decision making under subjective conditions.
- 9. Demonstrate different statistical techniques in business/real-life situations.
- 10. Discuss the importance of probability in decision making.
- 11. Assessing the need and application of analytics.
- 12. Manage and apply various data analysis functions for business problems

COC1223 OFFICE RECORDS AND MANAGEMENT L T P C

2 0 0 2

OBJECTIVES:

The objectives of this course are :

- To provide students with the knowledge, understanding and application of the concepts, competence and responsibilities associated with office organization, system, procedures and administration.
- To provide students with good business awareness, decision-making and time management skills so as to enable them to hold responsible office administrative positions.
- To help students develop accuracy, flexibility, commitment and initiative.
- To understand the different aspect of office management.
- To understand the methods of office communication and recordmanagement.

MODULE - I INTRODUCTION

Introduction: Meaning, functions and importance of office management; Office accommodation: Selection of site. Office layout. Environment and working conditions.

MODULE II OFFICE ORGANIZATION

Office organization – Definition, Characteristics and Steps – Types of Organization – Functions of an Office administrator. Office supervision-duties and responsibilities of supervisory staff.

MODULE III RECORD MANAGEMENT

Office record management – Importance – Filing essentials –Classification and arrangement of files-Modern methods of filing-Modern filing devices.

MODULE IV OFFICE COMMUNICATION

Office Communication: Various means of communication- Their use, merits and limitations. Selection of means of communication. Correspondence through Internet.

MODULE VFORMS LETTER & REPORT WRITING5Form letters –Meaning, Principles, and Factors to be considered in designing office

5

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L – 26 TOTAL HOURS – 26

forms - Report writing - Types of report writing

TEXT BOOKS:

1. Dr.P. Subbarao – Office Management, Himalaya Publication, 2015.

REFERENCES:

- 1. R. C. Bhatia, "Principles of Office Management", Lotus Press Publication, 2007.
- 2. Dr. Jayashankar, Office Management, Margham Publication, 2015.
- 3. R K Chopra, Office Management, Himalaya Publication, 2017.

OUTCOMES:

- Identity the various elements of Office Management
- Analyze the various functions of an Office Administrator
- Understand the various office communication techniques
- Identify the various Office Communication in the environment
- Understand overview of office management.

COC 1205

BUSINESS ENVIRONMENT

L T P C 2 0 0 2

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OBJECTIVES:

The objectives of the course are,

- To enable the students to have an overview of Business Environment.
- To enable the students to appreciate the importance of Political environment and its impact on business and society
- To help the students to appreciate the importance of social environment and its impact on business and society
- To enable the students to appreciate the importance of Global environment and its impact on business and society
- To make the students to appreciate the importance of Economic environment and its impact on business and society

MODULE I INTRODUCTION

Definition and meaning of business – Scope of Business – Characteristics of Business – Business goals – Business during the 21st century - Knowing the environment – Factors influencing the Indian Business Environment – Environmental Analysis.

MODULE II ECONOMIC ENVIRONMENT

Economic Environment – Nature of the Economy – Structure of the Economy – Economic policies & planning the economic conditions.

MODULE III POLITICAL ENVIRONMENT

Political & Government Environment – Functions of the state – Economic Roles of the government – Government and Legal Environment – The constitutional Environment

MODULE IV SOCIAL ENVIRONMENT

Social Environment – Business and Society Ecology and Consumerism), Consumer rights – Business Ethics – Social Responsibility of Business towards stakeholders – Natural Environment and Ecology

MODULE V GLOBAL ENVIRONMENT

Global Environment – globalisation – Meaning and Rationale for globalisation – the role of WTO – GATT – trading blocks in globalisation – Impact of globalisation on India

L-26; TOTAL HOURS – 26

TEXT BOOK:

1. S.Sankaran, Business Environment, Margham Publications, Chennai, 2002

REFERENCES:

- 1. K.Aswathappa, Essentials of Business Environment, Himalaya Publishing House, New Delhi, 2001.
- 2. Raj Agarwal, Business Environment, Excel Books, New Delhi, 2000
- 3. Dr. Francis Cherunilam, Business Environment, Himalaya Publishing House, New Delhi, 2003.

OUTCOMES:

After completion of this course, the students will be able to;

- Analyze the various factors affecting the business environment
- Recognize the social responsibility of business towards different interest groups
- Appreciate the recent developments in Indian Economy that have greatly influenced the working of business units in India
- Get familiarized with political environment.
- Recognize the Global business Scenario and the impact of Globalisation in India

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LNC 1291	அடிப்படைத் தமிழ் 🛛 /	L	т	P	C
	BASIC TAMIL II	2	0	0	2

பன்னிரண்டாம் வகுப்புவரை தமிழ் பயிலாத மற்றும் கல்லூரியில் பகுதி-1ல் தமிழ் பயிலாத அனைத்து இளநிலை பயில் மாணவருக்கும் உரியது.

Basic Tamil is offered to all UG students those who have not studied Tamil Up to XII standard and have taken a non-Tamil Language under Part I

நோக்கங்கள்

- தமிழ்மொழியை அடிப்படை நிலையில் பேசவும் படிக்கவும் எழுதவும் மானவர்களை ஆயத்தப்படுத்துதல்.
- தமிழ்மொழி மற்றும் தமிழ் பண்பாட்டை விளங்க வைத்தல்
- நடைமுறை வாழ்வியலுக்கான தமிழ்ச்சொற்களை அறிய வைத்தல்
- v To equip the students to speak, read and write Tamil at the basic level
- v To make them understand the features of Tamil Language and Tamil culture.
- v To familiarize every day usage words in Tamil

<u> ୬</u>ାରାହି ।

எழுவாய் (Subject) - பயனிலை (Verb) - செயப்படுபொருள் (Object) - உடன்பாட்டு வாக்கியம் (Affirmative sentence) - எதிர்மறை வாக்கியம் (Negative Sentence) - வினா வாக்கியம் (Interrogative Sentence)

அலகு II

தமிழ் இலக்கியங்கள் மற்றும் புலவர்கள் அறிமுகம் - (Introduction to Tamil Literature and Poets) - தமிழ்மொழியின் செம்மொழித்தகுதி (Tamil Language as Classical Language) - தமிழகச் சுற்றுலாத்தலங்கள் (Tourist places in Tamil Nadu)

அலகு III

தினை (Human / Non Human) - பால் (Gender) - என் (Singular / Plural) - இடம் (First/ Second / Third Person) - காலம் (Tense)

அலகுIV

தமிழர் உணவு (Tamil Food) - தமிழர் விழாக்கள் (Tamil Festival) - தமிழர் நடனம் (Tamil Dance)

அலகு V

உரையாடல் எழுதுதல் (Dialogue Writing) - மொழிபெயர்ப்பு செய்தல் (Translation)-நாளிதழ் படிக்க பயிற்சி தருதல் (Practice on reading Newspaper)

L-26, T-0, TOTAL HOURS-26

குறிப்புகள்

- 1. தமிழ்மொழி அறிமுகம் முனைவர் ப. டேவிட்பிரபாகர், விவி வெளியிடு, பதிப்பு-2004.
- தமிழில் நீங்களும் பிழையில்லாமல் எழுதலாம் முனைவர் பொற்கோ, புதுவாழ்வு பதிப்பகம், பதிப்பு – 1992.
- பீழையின்றி நல்லதமிழ் எழுதுவது எப்படி? ஸ்ரீ சந்திரன், தமிழ்நிலையம், பதிப்பு 2007.
- Hand Book Tamil Dr. S. Jean Lawrence, Dr. D. Ranganathan, International Institute of Tamil Studies – 1988.
- 5. www.Tamilvu.org

வெளிப்பாடு

- தமிழ்மொழி மற்றும் தமிழ் பண்பாட்டை விளங்க வைத்தல்
- நடைமுறை வாழ்வியலுக்கான தமிழ்ச்சொற்களை அறிய வைத்தல்
- பிழையின்றி தமிழ்மொழியை எழுதும் திறன் பெறுவர்
- தமிழ் இலக்கண அறிவினை அறிந்து கொள்வர்
- அன்றாடம் பயன்படுத்தும் தமிழ்ச்சொற்களை அறிவர்

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	ADVANC	CED TAMIL II	2	0	0	2
பத்தாம் வகுப்பும	ற்றும் பன்னிரண்டாம் வகும் பயிலாதமான	ப்புவரைதமிழ் பயின்று: வர்களுக்கு உரியது.	sல்லூரியில்	பகு∉	9-1ல் -	தமிழ்
நோக்கங்கள்						
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• நடைமுறை	வாழ்வியலுக்கான தமிழ்	ச்சொற்களை அ றியன	வத்தல்			
• தமிழறிஞர்	களின் சிறப்புகளைஉணர்	க்குகல்				
• இலக்கியத்	தின் வழி சமூகச் சிந்தன	ளகளைஉணர்த்துதல்				
• நவீன இல	க்கியச் சிந்தனைகளைதெ	ளிவுபடுத்துதல்				
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அலகு III	இலக்கியவரலாறு					5
எட்டுத்தொகை,பத்	giuni 6					
<u>ക്ലരെ</u> സ	பயன்பாட்டுத்தமிழ்					5
கடிதம் எழுதுதல்	- கட்டுரைஎழுதுதல் - தம	ிழ் இணையதனங்கள்	அறிதல்			
ച്ചலகு ∨	ดอกฏร์นมปฏรส					5
வல்லினம் மிகுமிட	ங்கள் - மிகாவிடங்கள் -	பர்ப்பு				
		L-26	5, T-0, TOT	AL	HOUF	S-26
குறிப்புகள்			17201-1900-0			
02 1						

- 1. செய்புள்,உரைநடை
- 2. தமிழ் இலக்கியவரலாறு சோம. இளவரசு
- சிறுகதைத் தொகுப்பு (கட்டுரைக்களஞ்சியம்)

வெளிப்பாடு

- மானவர்கள் சமூகமாற்றச் சிந்தனைகளை அறிந்துகொள்வர்
- சந்திப்பிழைகளைநீக்கிஎழுதும் திறன் பெறுவர்
- புத்திலக்கியங்களைப் படைக்கும் திறனையும் திறனாய்வுசெய்யும் திறனையும் பெறுவர்
- தமிழ்மொழித் திறன்களை அறிந்துகொள்வர்
- நவீன இலக்கிய அறிவுபெறுவர்

SEMESTER-III

COC 2131 ORGANIZATIONAL BEHAVIOR FOR L T P C BUSINESS 4 0 0 4

OBJECTIVES:

The objectives of this course are:

- To enable the students to understand the Organizational Behaviour
- To understand the basic concepts and theories underlying individual behavior besides developing better insights into one's own self.
- To make students aware of Individual behavior in groups, dynamics of groups, team building and interpersonal effectiveness besides developing a better awareness of how they can be better facilitators for building effective teams as leaders themselves
- To gain insight on motivational concepts, leadership and power.
- To impart the frameworks and tools to effectively analyze and approach various organizational situations.

MODULE - I INTRODUCTION

Organizational Behaviour: Introduction, definition, fundamental principles of OB, contributing disciplines, challenges and opportunities, Evolution & Organizational Behavior in India.

MODULE II FOUNDATIONS OF INDIVIDUAL BEHAVIOUR 12

Individual behaviour: Foundations of individual behaviour. Ability: Intellectual abilities, Physical ability, the role of disabilities.

Personality: Meaning, formation, determinants and traits of personality.

Attitude: Meaning, Formation, components of attitudes, relation between attitude and behaviour.

MODULE III PERCEPTION AND EMOTIONS 10

Perception: meaning, process, factors influencing perception, link between perception and individual decision making,

Emotions: Affect, mood and emotion- their significance, basic emotions, emotional intelligence.
MODULE IV GROUP BEHAVIOUR

Definition –types of groups, Formation –Stages– Group dynamics –Team building– Interpersonal relations; Conflict- meaning, types and resolution, power and politicsbases of power.

MODULE V MOTIVATIONAL CONCEPTS

Definition and Meaning, Theories of Motivation, Application of theories in Organizational Scenario.

Leadership: Meaning – Importance – Leadership styles – Leaders Vs Managers.

Dynamics of OB-Organizational culture and climate, Organizational change and development, Stress – Work Stressors – Prevention and Management of stress – Balancing work and Life.

TOTAL HOURS – 52

TEXT BOOKS:

13. Stephen P Robbins, Timothy A. Judge, Neharika Vohra, Organizational behaviour, 18th Edition, Pearson, 2018.

REFERENCES:

- 1. <u>Fred Luthans</u>, <u>Brett C. Luthans</u>, <u>Kyle W. Luthans</u> Organizational Behavior: An Evidence-Based Approach, 13/e, McGraw Hill International, 2015
- 2. Laurie J Mullins, Management and Organizational Behaviour -, Pearson education.
- 3. Aquinas P. G Organizational Behaviour, , Excel Books.

OUTCOMES:

On successful completion of this course students are able to-

- 14. To apply problem solving and critical thinking abilities to analyze the kinds of choices available for developing alternative organizational behavior approaches in the workplace.
- 15. Demonstrate their acumen in applying managerial and behavioral concept in real world/situation.
- 16. Imagine how to control our emotions to create our perception.
- 17. Effectively use their skills for self-grooming, working in groups and to achieve organizational goals
- 18. Familiarize with motivational theories and its approaches and to get an exposure on recent trends in management.

12

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COC 2102 BANKING THEORY, LAW AND PRACTICE L T P C 4 1 0 5

OBJECTIVES:

- To familiarize students in Banking Regulation Act 1949 and banking activities.
- To equip students with the Relationship with bankers and customers
- To create awareness on E- Banking and services
- To understand the different types of negotiable instruments.
- To understand the EFT.

MODULE I INTRODUCTION

Origin and development of banks- Banking Regulations Act 1949- Definition of Banking, Licensing – opening of branches- importance and functions of banks – inspection. Commercial banks- Universal banking.

MODULE II DEPOSITS AND ADVANCES

Central bank – Reserve bank of India – Objectives – organization – functions – monetary policy – credit control measures and their effectiveness. Management of Deposits and advances- classification and nature of deposit accounts and advances, -principles of sound bank lending.

MODULE III NEGOTIABLE INSTRUMENTS

Relationship between banker and customer- special types of bank customers -Negotiable instruments – definition – features – promissory note, bill of exchange and cheque- holder and holder in due course- crossing of cheque –Types of crossing – Endorsement –Negotiation &Dishonour and discharge of Negotiable instrument – protection of collection banker and paying banker.

MODULE IV E-BANKING

Meaning - Benefits – Internet Banking Services – Drawbacks – Mobile Banking – Features – Drawbacks – ATM –Features – Benefits – Challenges – Credit Cards – Benefits – Constraints – cash deposit machine CDM, coin vending machine, MICR Cheques – Benefits.

13

13

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MODULE V ELECTRONIC FUND TRANSFER (EFT) 15

Electronic Fund Transfer (EFT) - RBI Guidelines – Benefits of Electronic Clearing Systems – E-Cheques – E-Money – Real Time Gross Settlement (RTGS) – Benefits to Banker and Customer – Cheque Transaction – Core Banking Solutions (CBS) – Benefits – Single Window Concepts – Features. Demate account –ASBA

L – 52; T – 13; Total Hours –65

TEXT BOOKS:

1. KPM Sundharam& PN Varhney (2010) Banking theory law and practice, Sultan Chand & Sons, Publication, New Delhi.

REFERENCES:

- 1. Banking and Financial Systems B. Santhanam (Margham Publishers)
- 2. Banking Law Theory and Practice S.N. Maheswari Kalyani Publications
- 3. Indian Banking Parameswaran S. Chand and Co.
- 4. Banking Law Theory and Practice Tanon
- 5. Banking Law Theory and Practice Sherlaker&Sherlaker

OUTCOMES:

- Describe the concept of banking regulation act 1949.
- Assess the deposits and advances about banking and apply in practical.
- Provide good foundation of Negotiable Instruments
- Apply the knowledge of e banking and solve technical problems.
- Identify the impact of electronic fund transfer in banking.

COC 2104 ENTERPRENEURSHIP DEVELOPMENT L T P C

4 1 0 5

OBJECTIVES:

- To enrich the students towards the knowledge of entrepreneurial skills
- To make the students understand the approaches to attain the goals of the business
- To understand how project formulate.
- To understand the overview of entrepreneurial development.
- To understand the various aspect of EDP.

MODULE I

INTRODUCTION

13

12

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15

Entrepreneurship – Meaning – Definition – Types – Entrepreneur – Definition – Entrepreneur and Entrepreneurship – Characteristics - Types – Functions – Factors Influencing Entrepreneurship – Role of Entrepreneur in Economic Development – Factor Affecting Entrepreneurial Growth – Development of Women Entrepreneur and Rural Entrepreneurs.

MODULE II ENTREPRENEURIAL DEVELOPMENT PROGRAMME 12

Entrepreneurial Development Programmes (EDP's) – their Relevance and Achievement – Phases Of EDP – Course Content EDP – Role Of Government in Organizing EDP's – Critical Evaluation.

MODULE III PROJECT FORMULATION

Project Formulation – Importance of Project formulation - Project Identification – Process of Project identification - Evaluation – Feasibility Analysis – Project Report.

MODULE IV EDP SCHEMES

Entrepreneurial Development Agencies – Commercial Banks – District Industries Centers (DIC's) – National Small Industries Corporation (NSIC) – Small Industries Development Organization (SIDO) – Small Industries Service Institute (SISI) – All India Financial Institution – IDBI, IFCI, ICICI, IRDBI.

MODULE V ENTERPRENEURIAL GROWTH

Economic Development and Entrepreneurial Growth – MSME – Definition – Importance – Role in Economic Growth – Incentives and Subsides of Government to MSME – Networking - Niche Play – Geographic Concentration – Franchising and Dealership.

L – 52; T – 13; Total Hours –65

TEXT BOOKS:

1. C.S.V. Murthy, "Entrepreneurial Development", Himalaya publishing house, 2015.

REFERENCES:

- 1. Dr.S.S. Khanka, "Entrepreneurial Development", S. Chand & Company (pvt).Ltd, 2014.
- 2. Sami Uddin, "Entrepreneurial development in India", Mittal Publications, First Edition, 1989.

OUTCOMES:

- Describe the concept of Entrepreneurship and appraise Entrepreneurs.
- Construct the entrepreneurial development programme and apply the same in organizing EDP's.
- Design the process of project formulation and create the project report.
- Contrast various entrepreneurial development programme agency and schemes.
- Measure the entrepreneurial growth and apply the concept in MSME.

15

18

COC 2103 MARKETING MANAGEMENT L T P C 4 2 0 5

OBJECTIVES:

- To acquaint the students with the basics of marketing to make them understand the consumer behavior and buying motives.
- To equip students with Product and Pricing Knowledge
- To impart knowledge on Sales Forecasting
- To understand the channels of distribution.
- To understand the overview of marketing management.

MODULE I INTRODUCTION

Nature ,Scope and importance of marketing – marketing approaches – Role of marketing – Various environmental factors affecting marketing functions – concept of marketing mix – Market – meaning types of market.

MODULE II PRODUCT

Products –Classifications of products – Product characteristics – new product development process – product life cycle – product positioning, Targeting, Branding and Packaging – Market segmentation – needs and basis of segmentation.

MODULE III PRICING

Pricing – Objection of pricing, pricing policies and procedures, Factors influencing pricing decision.

MODULE IV SALES FORECASTING 15

Sales forecasting – Various methods of sales forecasting sales management – Motivation and Compensation of salesman – Personal selling – Direct selling – Sales promotion – An overview of Advertising, Publicity and public Relations.

MODULE V CHANNELS OF DISTRIBUTION 15

Definition – Function - Importance- Types – Different Channels of Distribution – Market Consideration – Intensity of Distribution – Channel Conflict – Causes – Managing Conflict

L - 52; T - 26; Total Hours -78

TEXT BOOKS:

1. R S N Pillai and Bagavathi, "Marketing Margement", S.Chand Publication, 2016

REFERENCES:

- 1. Rajan Nair, "Marketing Management", Sultan Chand & Sons, 01-Jan-1995
- 2. Philp Kotler, "Marketing Management", Pearson Education, 06-Jan-2015.
- 3. Slanton , W.J. "Fundamentals of Marketing", McGraw-Hill, 01-Jan-1994.
- 4. Ramaswany Namakumari, "Marketing Management", Macmillan India Limited, 2002.

OUTCOMES:

- Outline the concept of marketing and describe the elements of marketing mix.
- Identify the product development process and categorize the segmentation
- Conclude the price of the product.
- Predict the sales and discover the promotional methods.
- Build up an idea about channels of distribution in new pattern.

COC 2132 FUNDAMENTALS OF INTERNATIONAL С Т TRADE 3 0

OBJECTIVES:

- To understand the specific functions and importance of International trade
- To Know the international business environment. •
- To gain insight on economic integration and agreements.
- To provide exposure to the students on various issues concerned with strategic alliances and MNCs.
- To learn the Present regulations applicable in international business.

MODULE I AN OVERVIEW OF INTERNATIONAL TRADE 10

Trade Meaning and definition - Importance - nature and scope of International trade and business; Modes of entry into International trade and Business; Internationalization process and managerial implications, trade in services.

MODULE II CONDUCTING BUSINESS ACROSS COUNTRIES 10

Framework for analyzing international business environment – Domestic, foreign and global environments and their impact on international business - WTO guidelines- Identification of export markets - Registration procedures.

MODULE III ECONOMIC INTEGRATION AND AGREEMENTS 12

Levels of Economic integration, NAFTA, SAFTA, BIMSTEC, ASEAN, EU, and recent multilateral agreement in India's foreign trade, Cartels: Its impact on World Trade.

MODULE IV JOINT VENTURES AND FOREIGN 10 COLLABORATIONS

Joint Ventures and other forms for strategic alliances: Traditional and emerging reasons for forming strategic alliances: Pitfalls in strategic alliances; Making crosscultural alliances work and SEZs, MNC's and international business.

MODULE V **REGULATIONS FOR FOREIGN TRADE** 10

India Laws and Regulations Governing International Business Transactions, Taxation of foreign income; foreign investment; Setting up offices and branches abroad.

Total Hours –52

TEXT BOOKS:

1. Francis Cherunilam, International Business: Text and Cases, 6th Edition, PHI Learning, 2020.

REFERENCES:

- 1. M.L. Varma, "Foreign Trade Management", Government of India, 2012.
- 2. Vaish, M.C., "Macro Economics", Vikas Publishing House, 2002.

3. Daniels, Radebaugh and Sullivan, "International Business", Pearson Publications, 2015.

4. Ghanshyam Sharma, "International Trade Theory and Practice", Centrum Press, 2016.

OUTCOMES:

- Identify and use the different modes available for entering international markets
- Apply course concepts to prepare an import or export business plan
- Explain the levels of economic integrations
- Describe cross-cultural alliances work.
- Determine Laws and Regulations Governing International Business Transactions

COC 2133	INDUSTRIAL RELATIONS AND LABOUR	L	Т	Ρ	С
	LAWS	4	0	0	3

OBJECTIVES:

- To enable students to understand and apply the principles of IR and develop an awareness of the significance of industrial peace
- To provide a conceptual basis of Industrial Relations
- To give an understanding of the components and meaning of sustaining Industrial peace anchored on harmonious Employee-Management relations.
- To know about labour laws
- To gain insight on various industrial acts.

MODULE I INDUSTRIAL RELATIONS-INTRODUCTION 10

Background of Industrial Relations - Definition, scope, objectives, factors affecting IR, participants of IR. System of IR in India , ILO and its influence on Legal enactments in India.

MODULE II COLLECTIVE BARGAINING AND NEGOTIATION 10

Collective bargaining – meaning – objectives – benefits. Conditions and essentials for successful collective bargaining – Negotiation- Types of Negotiations Problem solving attitude, Workers Participation in Management.

MODULE III TRADE UNION AND DISPUTE RESOLUTION 10

Role and future of trade union- important provisions, A brief study of trade unions at national level, Problems of trade unions.

Dispute resolution: Causes of Industrial Disputes, Standing Orders& Grievance Procedure.

MODULE IV LABOUR LAWS

Constitutional background of labour laws, The Factories Act, 1948; Contract Labour (Regulation and Abolition) Act, 1970; Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013; The Child and Adolescent Labour (Prohibition and Regulation) Act, 1986.

12

B.B.A .

10

MODULE V EMPLOYEES COMPENSATION ACT

Concept of compensation, Backdrop of Employees compensation Act, Employees State Insurance Act 1948 -Provision, applicability, main benefits, etc, Employees' Provident Fund and Miscellaneous provision Act 1952 – Object, Applicability, Provision.

Total Hours -52

TEXT BOOKS:

1. P R N Sinha ,Industrial Relations, Trade Unions &Labour Legislation, Pearson Education, 2012

REFERENCES:

- N.D. Kapoor : Handbook of Industrial Law; Sultan Chand & Sons, 23, Darya Ganj, New Delhi – 110002
- 2. Mamoria&Mamoria, Dynamics of Industrial Relations, , Himalaya Publications, 2012.

OUTCOMES:

- Gain the insights of IR concepts and practices to design programs for better industrial relations and peace.
- Develop the knowledge related to employee-management relations and demonstrate it in solving human resource issues.
- Enhance necessary critical thinking skills in order to evaluate different labour laws for harmonious employee management relations
- Implementation of various industrial and labour acts to an industry working.
- apply course concepts to prepare a compensation plan and rules

С

2

COC 2134 ENVIRONMENTAL STUDIES L T P 2 0 0

OBJECTIVES:

- Developing an awareness and sensitivity to the total environment and its related problems
- Motivating people for active participation in environmental protection and improvement
- Developing skills for active identification and development of solutions to environmental problems
- Evaluation of environmental programs in terms of social, economic, ecological and aesthetic factors.
- To develop the sense of awareness about environment among students.

MODULE I MULTIDISCIPLINARY NATURE OF 7 ENVIRONMENTAL STUDIES

Definition-scope and importance- need for public awareness.

Natural resources and associated problems

a) Forest resources: Use and over-exploitation, deforestation, case studies. Timber extraction, mining, dams and their effects on forest and tribal people.

b) Water resources: Use and over-utilization of surface and ground water, floods, drought, conflicts over water, dams-benefits and problems.

c) Mineral resources: Use and exploitation, environmental effects of extracting and using mineral resources

d) Food resources : World food problems, changes caused by agriculture and overgrazing, effects of modern agriculture, fertilizer-pesticide problems, water logging ,salinity

e) Energy resources: Growing energy needs, renewable and non renewable energy sources, use of alternate energy sources.

f) Land resources: Land as a resource, land degradation, man induced landslides, soil erosion and desertification.

Role of an individual in conservation of natural resources-Equitable use of resources for sustainable lifestyles.

MODULE II ECOSYSTEMS

Concept of an ecosystem.-Structure and function of an ecosystem.-Producers, consumers and decomposers.-Energy flow in the ecosystem.-Ecological succession-Food chains, food webs and ecological pyramids.-Introduction, types, characteristic features, structure and function of the following Ecosystems :-

7

- a.Forest ecosystems.
- b.Grassland ecosystem.
- c.Desert ecosystem
- d.Aquatic ecosystems (ponds, streams, lakes, rivers, oceans, estuaries)

MODULE III BIODIVERSITY AND ITS CONSERVATION

6

6

Introduction – Definition : genetic, species and ecosystem diversity.- Bio geographical classification of India-Value of biodiversity: consumptive use, productive use, social, ethical, aesthetic adoption values-Biodiversity at global, National and local levels.-Hot-sports of biodiversity.-Threats to biodiversity : habitat loss, poaching of wildlife, man-wildlife conflicts.-Endangered and endemic species of India

Conservation of biodiversity: In-situ and Ex-situ conservation of biodiversity.

MODULE IV ENVIRONMENTAL POLLUTION

Definition-Cause, effects and control measures of :-Air pollution-Water pollution-Soil pollution-Marine pollution-Noise pollution-Thermal pollution- Nuclear hazards Solid waste Management : Causes, effects and control measures of urban and industrial wastes.-Role of an individual in prevention of pollution.

Diaster management : floods, earthquake, cyclone and landslides.

TOTAL HOURS - 26

REFERENCE BOOKS:

- Environmental Science- Kaushik & Kaushik-New Age International Publications
- Environmental Science & Engineering-Anandan & Kumaravelan- Scicech Publications.

OUTCOMES:

- Examine the natural environment and its relationships with human activities.
- Characterize and analyze human impacts on the environment.
- Integrate facts, concepts, and methods from multiple disciplines and apply to environmental problems.
- Acquire practical skills for scientific problem-solving, including familiarity with laboratory and field instrumentation, computer applications, statistical and modeling techniques.
- Able to understand causes of environment pollution.

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SEMESTER IV COC 2231 FUNDAMENTAL OF BUSINESS L T P C TAXATION 4 2 0 5

OBJECTIVES:

The objectives of this course are:

- To know about the various concepts of tax.
- To learn about the indirect taxation and GST.
- To gain insight knowledge on CGST and composition scheme.
- To know registration and payment of tax.
- To gain knowledge of assessment, audit and appeal.

MODULE - I INTRODUCTION

Taxes-meaning, types, principles of taxation, canons of taxation, difference between direct and indirect tax, basic concepts: definition, assesses, assessment year, previous year, residential status.

MODULE II INDIRECT TAXATION 16

Introduction, GST-meaning, journey of GST in India, advantages, components, tax laws before GST in India, changes that GST brought in India, Structure of GST – CGST, SGST,UTGST& IGST

MODULE III COMPOSITION SCHEME

CGST: Commencement, Definition, composition rules, advantages and disadvantages, Levy and Collection of Tax, Rates of GST, Scope of Supply, Time of Supply of Goods, Place of supply, Input Tax Credit – Benefits of Input Tax Credit.

MODULE IVREGISTRATION AND PAYMENT OF TAX16Registration – Persons Liable for Registration, Compulsory and deemed

Registration, procedure, cancellation of registration.

Payment of Tax, Interest, Penalty, Tax Deduction at Source, Collection of Tax At Source, Refunds.

MODULE V ASSESSMENT , AUDIT AND APPEAL 16

Assessment – meaning, Types of Assessment Audit- Search and Seizure, Inspection of Goods in Movement, Power of Authorities, Demands And Recovery, Fraud and Suppression of Facts, liabilities. Appellate Authorities – Powers, Procedure for appeal, Offences and Penalties

L – 52; T – 26; Total Hours –78

TEXT BOOKS:

 H.C Mehrotra, Indirect Taxes, SahityaBhavan Publications, New Delhi, 2018.

REFERENCES:

- Vinod K Singania, Indirect Taxes, Taxmann's Publications, New Delhi, 2018
- 2. Rakesh Kumar, Goods and Services Tax, Diamond Pocket Books Pvt Ltd.
- 3. Bare Act CGST
- 4. Bare Act SGST
- 5. Bare Act IGST

OUTCOMES:

- Explore the basic principles of taxation and to know the basic concepts of tax.
- Distinguish the earlier indirect tax system and present indirect tax system
- Explain the concept of time, place and value of supply and benefits of Input Tax Credit
- Describe the provisions ,types and procedures of Registration and outline the provisions concerned with payment of Tax, interest, IDS, TCS , Refund and returns
- Familiarize provisions of Audit, Search & Seizureand explain various Appellate Authorities under GST regime and its powers

COC 2232 IN

INNOVATION AND CREATIVITY



12

14

12

14

OBJECTIVES:

The objectives of this course are:

- 2. To make students understand about innovation
- 3. To gain insight on startup India and landscape and innovation,
- 4. To familiarize with creative and innovative thinking styles
- 5. To know about creative problem-solving concepts
- 6. To gain knowledge on handling conflicts and enriching the physical workplace

MODULE - I INTRODUCTION TO INNOVATION

Understanding the Concept of Innovation and its Importance - Types and methods of Innovation, sources of Innovation, process of innovation-incremental and radical innovation, service innovations.

MODULE II THE POLICY FRAMEWORK

Start up India, institutions supporting start up India, Atal Innovation mission, incubators and accelerators.

Startup Landscape and innovation: Start up landscape of India, innovations hubs, role of R&D and patent filing in startup ecosystem, Global innovation index.

MODULE III INTRODUCTION TO CREATIVITY

Meaning and concept of creativity, Nature and characteristics of creativity, Creativity Process, Barriers to Creativity, understanding creativity from studying the profiles of most creative personalities.

MODULE IV MANAGING CREATIVITY

Creative Problem Solving, steps in Creative Problem Solving process, Creativity in Groups ,models of techniques of Creative Problem Solving-brainstorming, mind mapping , mental gym quiz, blocks to creativity.

MODULE V CREATIVITY AND CREATIVE GROUPS

Myths about creativity, components of individual creativity, Characteristics of creative groups, Handling conflicts in groups, Time pressure and creativity. Enhancing creativity: enriching the organization and workplace, Organizational enrichment, Enriching the physical workplace.

L – 52; T – 13; TOTAL HOURS –65

TEXT BOOKS:

1. R. Keith Sawyer , Explaining Creativity: The Science of Human Innovation, Oxford University Press, 2014

REFERENCES:

- 1. Tim Levy ,Creativity and Innovation,Amazon Asia-Pacific Holdings Private Limited, 2013
- 2. Richard Luecke*Guide to Managing Creativity and Innovation*, Harvard Business Press,2003
- 3. Joseph A Schumpeters views on entrepreneurship and innovation by Perihan Hazel.2012

OUTCOMES:

- Develop effective creative projects that provide an innovative solution to real-world problems based on inquiry such as class discussion, critical analysis, integrative collaboration, observing, and using technology.
- Effectively use different policies for startup and innovation.
- Apply effective strategies for designing innovative projects in collaboration with team members to develop an effective creative project, product, or practice, in conjunction with other offices on campus.
- Familiarize the design of the creative process to educational experiences and the creative endeavour generally.
- Demonstrate knowledge on enhancing creativity and concepts of creativity study.

COC 2213	ACCOUNTING FOR DECISION MAKING	L	т	Ρ	С
		4	2	0	5

OBJECTIVES:

The purposes of the course are,

- To introduce students to the various tools and techniques of management accounting.
- To enlighten students on Financial Statement Analysis with the emphasis on the preparation of fund flow and cash flow statement.
- To understand how to analyze the financial statement.
- To understand process of budgeting and budgetary control.
- To understand the technique of standard costing and variance analysis.

MODULE - I INTRODUCTION TO MANAGEMENT ACCOUNTING

Management Accounting – Meaning-Definition – Scope – Objectives – Importance – Limitations – Function – Management Accounting Vs Financial Accounting – Management Accounting Vs Cost Accounting..

MODULE II FINANCIAL STATEMENT ANALYSIS & INTERPRETATION 18 AND RATIO ANALYSIS

Financial statement Analysis – Meaning-process of Financial Statement Analysis And Interpretation –Types of Analysis – techniques or tools of financial statement analysis – Ratio analysis – Meaning of Ratio – Advantage-classification of Ratios – Profitability Ratios - Turnover or Activity Ratio – Solvency or Financial Ratios – Computation of Ratios.

MODULE III FUND FLOW & CASH FLOW STATEMENT 15

Funds flow statement – Concepts of Funds – Importance or uses of Funds Flow Statement – Working Capital Statement– Preparation of Funds Flow Statement – Cash Flow Statement – Advantages and Limitations – Preparation of Cash Flow Statement.

MODULE IV BUDGETING AND BUDGETARY CONTROL 15

Budgeting and Budgetary Control – Meaning and Definition – Objectives of Budgetary Control- Advantages and Limitations – Essential of successful Budgetary Control – Preparation of Budgets – Sales Budget – Production Budget – Materials Budget – Cash Budget – Flexible Budget.

MODULE V STANDARD COSTING AND VARIANCE ANALYSIS 15

Meaning and definition of standard costing, application of standard costing, steps involved in standard costing-advantages and limitations of Standard costing - variance analysis-types of variances - computation of material variances- Labour variance..

L – 52; P – 26; TOTAL HOURS – 78 PROPORTION OF THEORY : PROBLEM – 40:60

TEXT BOOK:

1. M Y Khan, PK Jain, "Management Accounting", Tata Mc Graw hill, 2003.

REFERENCES:

- 1. I.M. Pandey, "Management Accounting", Vikas Publishing, 2006.
- 2. A.R. Ramanathan, N.L. Hingorani, T.S. Grewal, "Management Accounting", Sultan Chand & sons, 2003.
- 3. T.S.reddy & Dr. Y. Hariprasad reddy, "Management Accounting", Margham Publications, 2014

OUTCOMES:

- Gain knowledge on the various tools and techniques of management accounting.
- Understands analysis of Financial Statement focusing on the preparation of fund flow and cash flow statements.
- The student will be able to apply ratio analysis tool for comparison.
- Understands the process of budgeting and budgetary control.
- Students also get enlighted about variance analysis techniques.

COC 2234 OPERATIONS MANAGEMENT L T P C

4 1 0 5

OBJECTIVES:

The objectives of this course are:

- To learn the concepts and definitions of operations management and other related issues
- To gain knowledge on location and layout decisions, and demand forecasting.
- To gain insight into Production Planning and Control and Maintenance Management
- To get acquainted with Material management
- To learn the techniques of inventory management and inventory control

MODULE I INTRODUCTION

Operations Management – Nature, Importance, historical development, transformation processes, differences between services and goods, a system perspective, functions, challenges, current priorities, recent trends.

Operations Strategy – Strategic fit, framework. Productivity; World-class manufacturing practices.

MODULE IIFACILITY LOCATION AND LAYOUT12

Facility Location: Steps - Factors to be considered - Plant layout: Principles of good lay out –Factors to be considered - Types of Lay out - merits and demerits

MODULE III PRODUCTION PLANNING AND CONTROL 14

Aggregate Planning - Master Production Schedule - Materials Requirement Planning (MRP) –Resource requirement planning - shop floor planning - routing dispatching - loading - scheduling

MODULE IV MATERIAL MANAGEMENT 13

Materials Management: Meaning – Definition – Scope – Objectives - Functions – Internal and external interfaces – Purchasing – objectives – Functions – Supplier selection and evaluation – Order processing - Over view of Supply Chain Management.

MODULE V INVENTORY MANAGEMENT 13

Inventory Management - Objectives - Sub-functions - Types of Inventory - Need for Inventory - Inventory Costs - Economic Order Quantity (EOQ) - Reorder level -Safety Stock - Selective Inventory, Control methods - ABC Analysis.

L – 52; T – 13; TOTAL HOURS –65

TEXT BOOKS:

1. GregoryFrazier, Norman GaitherOperations Management: Concept, Technique & Applications, Cengage Learning, 9th Edition, New Delhi,2015.

REFERENCES:

- 1. Panneer selvam, R. Production and Operations Management, Prentice Hall of India, 3rd Edition, New Delhi,2012
- 2. Aswathappa, K. and Shridhara Bhat, K. Production and Operations Management, Himalaya Publishing House, 2nd Edition, 2011.
- 3. Martand T Telsang. Production Management, S. Chand Publishing, 2005.

OUTCOMES:

- Appreciate basic operation management concepts
- Make better location and layout decisions
- Plan and control production and maintenance in an organization
- Manage Material Management.
- Manage materials flow and inventory in an organization

COC 2235	BUSINESS RISK MANAGEMENT	L	Т	Р	С
		4	0	0	3

OBJECTIVES:

The objectives of this course are:

- To know the concept of risk management and its techniques.
- To get an idea of Enterprise risk and emerging trends in business.
- To gain insight on the economic aspect of business risk.
- to understand the social aspect of business risk management.
- to familiarize the environmental aspect of business risk management

MODULE - I INTRODUCTION

Introduction – Business risk management process - risk identification - evaluation -Risk management techniques – selecting and implementing risk management technique.

MODULE II ENTERPRISE RISK MANAGEMENT 12

Introduction–Role, benefits of ERM- a Sustainable Enterprise Risk Management (SERM) System - Drivers and Trends - Key Legal Aspects of Risk Management - The Relevance of Due Diligence.

MODULE III ECONOMIC ASPECTS OF BUSINESS RISK 10

Economic Aspects of Business Risks and Global trends - Economic Crime, Bribery and Corruption -Business Interruption and Risk Management - Stakeholder Value and Reputation Risk Management - Corporate Power, Business and Marketing Practices Risks.

MODULE IV SOCIAL ASPECTS OF BUSINESS RISK 10

Social Aspects of Business Risks and Global trends - Social and Ethical Risk Management Overview - Cultural Risk Management - Human Rights inside the Workplace - Human Rights outside the Workplace - Health and Safety in the Workplace - Health and Safety of Customers and Product Liability Risks.

MODULE VENVIRONMENTAL ASPECTS OF BUSINESS RISK12Introduction and Global trends - Environmental Risk Management Overview -Aspects of Environmental Risk – Inputs.

TOTAL HOURS – 52

TEXT BOOKS:

1. Linda S Spedding Adam Rose ,"Business Risk management hand book (a sustainable approach)" CIMA publishing in an imprint of Elsevier.

REFERENCES:

- 1. Kit Sadgrove ,The complete guide to business risk management" gower publication,3rd edition, 2016
- 2. Paul Hopkin "Fundamental of risk management limited" 5th edition, Kogan page limited publication.2018
- 3. Christopher I.Culp , John "The risk management process" wiley& sons publication.

OUTCOMES:

- Describe the concept of risk management and its techniques.
- Identify the Enterprise risk in business.
- Elaborate the economic aspect of risk in business.
- Predict the social aspect of risk in business.
- Build up an environmental aspect of risk in business.

COC 2236

TOTAL QUALITY MANAGEMENT

Ρ С L т 0 0 3

4

OBJECTIVES:

The objectives of this course are:

- Understand the framework of total quality management
- Aware of the various philosophies of quality management
- Gain insight into statistical process control
- Learn the tools and techniques of quality management
- Familiar with various quality management systems

MODULE - I INTRODUCTION

Defining Quality - Dimensions of Quality - Philosophies of Deming, Juran and Crosby, Ishikawa and Taguchi - Evolution of Quality - Quality Cost - TQM frame work – TQM culture.

MODULE II **TOOLS AND TECHNIQUES**

Quality planning tools – Continuous improvement tools - 5S Principles – Learn concept: Six sigma concept - steps and tools - methodology of six sigma implementation - Quality Circle.

MODULE III STATISTICAL PROCESS CONTROL

Meaning and significance of Statistical Process Control (SPC) - Construction of Control Charts for Variables and Attributes - Process Capability - meaning, significance and measurement - Six Sigma.

MODULE IV QUALITY MANAGEMENT TOOLS 10

Quality Function Deployment (QFD) - Voice of customer - Information Organization -House of quality (HOQ) - Failure Mode Effect Analysis (FMEA) - FMEA stages -Seven QC Tools - Benchmarking - POKA YOKE.

MODULE V QUALITY STANDARDS

Quality Management Systems – ISO 9000 – Concepts – Certification requirements -Introduction to IS/ISO 9004:2008 - Documentation - Quality Audits - Environmental Management System - ISO 14000 series - Concepts of ISO 14001.

TOTAL HOURS – 52

12

10

12

95

TEXT BOOKS:

 Dale H.Besterfield, Carol Besterfield - Michna, Glen H. Besterfield, Mary Be
 Sacre, Hermant - Urdhwareshe and Rashmi Urdhwareshe. Total Management, 3rd Edition, Pearson Education, New Delhi,2011.

REFERENCES:

- 1. Evans J. Quality Management Organization and Strategy, 6th Edition, Cengage international,2011.
- 2. Shridhara Bhat, K. Total Quality Management Text and Cases, Himalaya Publishing House, 1st Edition, New Delhi, 2002.

OUTCOMES:

- Identify the culture and framework required for implementing total quality management
- Implement the appropriate quality management principles and philosophies
- Formulate the right strategy for applying statistical process control
- Tap the tools and techniques of quality management to improve quality
- Identity the quality management systems essential for industries

SEMESTER V

COC 3131	STRATEGIC MANAGEMENT	L	Т	Ρ	С
		4	1	0	4

OBJECTIVES:

The objectives of this course are :

- To provide an integrative framework that will allow students to synthesize knowledge from other business courses into a comprehensive understanding of competitive advantage.
- To understand environmental analysis and also knowing socioeconomic and cultural background of both internal and external environments.
- To encourage students to think critically and strategically.
- To develop the ability to identify strategic issues and design appropriate courses of action.
- To integrate the functional areas of management and to enable understand business from a strategy formulation, implementation and evaluating perspective.

MODULE I INTRODUCTION

Strategic management : strategy, strategic decision making, strategic management process, Strategic intent : mission, vision, business definition, business models, goals and objectives

MODULE II ENVIRONMENTAL AND ORGANISATIONAL 10 ANALYSIS

Environmental appraisal: internal and external environment, SWOT analysis, environmental sectors, appraising the environment.

Organizational appraisal : dynamics of internal environment, organizational capability factors, methods and techniques of organizational appraisal

MODULE III CORPORATE AND BUSINESS LEVEL STRATEGIES 10

Corporate level strategies: Expansion strategies, stability strategies, retrenchment strategies, combination strategies

Business level strategies : generic business strategies, tactics for business strategies, business strategies for different industry conditions

15

MODULE IV STRATEGYANALYSIS AND IMPLEMENTATION 15

Strategic analysis: corporate portfolio analysis techniques, parenting framework, patching approach, industry analysis.

Strategy implementation: nature and barriers to strategy implementation, model of strategy implementation, organizational structure and strategy, functional plans and policies

MODULE V STRATEGY EVALUATION AND CONTROL 15

Establishing strategic controls - Measuring performance – appropriate measures-Role of the strategist – using qualitative and quantitative benchmarking to evaluate performance - strategic information systems – problems in measuring performance – Strategic surveillance -strategic audit

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOKS:

 A Thompson Jr, Margaret A. and John E Gamble, "Crafting and executing Strategy, Mc Graw Hill Publication, New Delhi, 21st edition, 2019

REFERENCES:

- 1. Hitt & Manikutti, "Strategic Management –", Cengage learning, 2018.
- 2. Sanjay Mohapatra, "Case Studies in Strategic Management", Pearson,NewDelhi,2012

OUTCOMES:

- Articulate a vision that gives meaning to all the firm's stakeholders of the firm's objectives.
- Predict environmental considerations and also knowing socioeconomic and cultural background of both internal and external environments.
- Formulate a strategic plan that operationalizes the goals and objectives of the firm.
- Specify current and desired strategic positioning in order to respond to market demands.
- Gain knowledge of strategy implementation and the control measures for effective decision-making.

COC 3132	PRINCIPLES OF INSURANCE	L	Т	Ρ	С
		4	0	0	4

OBJECTIVES:

The objectives of this course are :

- Toprovide a basic understanding of the insurance mechanism.
- To understand how insurance is transacted as a business and how the insurance market operates.
- To learn some commonly used insurance terms and the relationship between insurers and their customers.
- To understand the importance of insurance contracts.
- To gain an overview of major life insurance and general insurance products.

MODULE I RISK MANAGEMENT AND INSURANCE 10

Understanding of Risk Management – Different Types of Risks – Actual and Consequential Losses – Management of Risks – Loss Minimization Techniques – Basics, Evolution and Nature of Insurance – Concept of Pooling in Insurance – Different Classes of Insurance – Unexpected Eventualities

MODULE II INSURANCE BUSINESS AND MARKET 10

Management of risk by individuals –fixing of premiums- role of insurance in economic development and social security

Constituents of Insurance Market – Operations of Insurance Companies – Operations of Intermediaries – Insurance Specialists – Role of Regulators – Other Bodies Connected with Insurance

MODULE III INSURANCE TERMINOLOGY AND INSURANCE 10 CUSTOMERS

Common and Specific Terms in Life and Non-Life Insurance –Understanding Insurance Customers – Different Customer Needs – Customer Behavior at Purchase Point – Customer Behavior when Claim Occurs – Importance of Ethical Behavior

MODULE IV INSURANCE CONTRACT 10

Insurance Contract Terms – Principles of Insurance: Principle of Insurable Interest, Principle of Indemnity, Principle of Subrogation, Principle of Contribution, Relevant

Information Disclosure, Principle of utmost Good Faith, Relevance of Proximate Cause.

MODULE V INSURANCE PRODUCTS

a) Life Insurance Products: Risk of Dying Early – Risk of Living too Long –Products offered – Term Plans – Pure Endowment Plans – Combinations of Plans – Traditional Products – Linked Policies – Features of Annuities and Group Policies.
B) General Insurance Products: Risks faced by Owner of Assets – Exposure to Perils – Features of Products Covering Fire and Allied Perils – Products covering Marine and Transit Risks – Products covering Financial Losses due to Accidents – Products covering Financial Losses due to Accidents – Products covering Financial Losses due to Hospitalization – Products Covering Miscellaneous Risks

L – 52;TOTAL HOURS – 52

TEXT BOOKS:

1. M.N.Mishra, Insurance-Principles and Practice, S Chand Publishing, 21edition, 2017.

REFERENCES:

- 1. Principles of Insurance : Insurance Institute of India
- 2. Tripathi, Insurance Theory and Practice : PHI,2005
- 3. P.K. Gupta Insurance and Risk Management, HPH ,2016
- Suggested Websites : 1) www.irda.gov.in 2) www.polocyholder.gov.in 3) www.irdaindia.org.in

OUTCOMES:

- Identify what insurance is, why insurance works and how to determine insurance needs.
- Explain insurance operation, including functions of insurance, insurance markets and insurance business.
- Specify insurance terminology and insurance customers.
- Prepare property and liability insurance contracts
- Familiarize themselves with major insurance products, like life insurance and general insurance.

COC 3133	ADVERTISEMENT MANAGEMENT	L	Т	Ρ	С
		4	0	0	4

OBJECTIVES:

The objectives of this course are :

- To understand the student with the basic principles of advertising
- To provide knowledge on structure of and advertising agency.
- To specify the advertising objectives.
- To develop the creativity in advertising and to design strategy.
- To gain an overview of advertising budget.

MODULE IOVERVIEW OF ADVERTISING MANAGEMENT12Introduction, Meaning and Framework of Advertising;types, Advertising to
Persuade the Buyer; Importance of Advertising in Marketing; Social, Economic and
Legal Implications of Advertisements , Role of Advertising in Marketing Mix and
Positioning; Advertisers and Advertising Agencies; Choosing an Advertising
Agency.

MODULE IISTRUCTURE OF AN ADVERTISING AGENCY10Introduction, Overview of an Advertising Agency; Departments of an Advertising
Agency, Creative department, Media department, Client servicing department,
Marketing research department; Ancillary Services; Interfacing with Client's
Organisation; Integration of Services.

MODULE III SETTING ADVERTISING OBJECTIVE 10

Introduction, Marketing Objectives; Advertising Objectives, Sales-oriented/ Behavioural objectives, Communication-oriented objectives; The DAGMAR Approach to Setting Objectives and Measuring, Advertising Effectiveness; The advertising exposure model.

MODULE IV ADVERTISING COPY AND DESIGN STRATEGY 10

Introduction, Advertising Copy, Types of advertising copy; Creativity in Advertising; Copy Testing Methods; Visual Strategies, Art department specialists, Developing a layout, Power of synergy.

MODULE V ADVERTISING BUDGETS

Introduction, Factors Influencing Budget Setting, Typical Spending Patterns, Common Budgeting Approaches, Budgeting Methods, Decision Support System

10

(DSS), Structure of DSS, Allocating the Marketing Communication Budget.

L – 52; TOTAL HOURS – 52

TEXT BOOKS:

1. S.H.H.Kazmi, Satish K Batra, "Advertising & Sales Promotion", Excel Books, New Delhi, 2008.

REFERENCES:

- 1. Kenneth Clow. Donald Baack, "Integrated Advertisements, Promotion and Marketing communication", Prentice Hall of India, New Delhi, 2018.
- 2. George E Belch, Michel A Belch, "Advertising & Promotion", McGraw Hill, Singapore, 2012.
- 3. Belch M A and Belch G E- Advertising and Promotion An Integrated Marketing Communication Perspective (Tata McGraw-Hill) 2010.

OUTCOMES:

- Describe different types of advertisement.
- Identify key players in advertising industry.
- Formulate DAGMAR approach to set advertising objectives.
- Gain knowledge on types of advertising copy.
- Develop typical spending patterns on advertising budget.

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COC 3134	E-BUSINESS	L	Т	Ρ	С
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OBJECTIVES:

The objectives of this course are :

- To understand the significance of E-Business.
- To provide an understanding on how E-Business can be used by any business for getting competitive edge.
- To gain knowledge on E-contracting.
- To develop the ability to understand online distribution.
- To understand the characteristics of payment system

MODULE I INTRODUCTION

Concept of e-business; Nature, scope, and impact of e-business; Difference between e-business ande-commerce; History and development of e-business; Advantages of e-business; Business models fore-products and e-services; Contribution of e-business to economic growth, market, competitiveness and productivity.

MODULE II TECHNOLOGIES IN E-BUSINESS 10

Introduction; e-business technologies - hardware, e-business software applications, internet and World Wide Web; Database management system; e-business security; Online payment technology; IT/IS evaluation and e-business; Social consequences of e-business technologies.

MODULE III E-CONTRACTING

Concept of generic services - information, negotiation, archiving, enforcement, reconciliation; Structure of a contract; Digital signature; Legal affairs.

MODULE IV ONLINE DISTRIBUTION

Components of a distribution system; Characterization of online distribution; hybrid distributionnetworks; Model for electronic software distribution

MODULE V E-PAYMENT SYSTEM

Characteristics of payment system; Classification of payment systems - E-money and e-payment, different forms of e-payment, e-banking, overview ofsmart card;

Applications of IPSec. E-Business Plan Development

L – 52; TOTAL HOURS – 52

TEXT BOOKS:

1. Parag Kulkarni, Sunita Jahirabadkar, Pradip Chande, E- business , Oxford University Press, 2013

REFERENCES:

1. Gary P. Schneider , " E-Business Cengage learning, 10th edition 2017

2. Susan Sweeney, The E-Business Formula for Success: How to Select the Right E-Business Model, Web Site Design, Maximum Press, 2002

3. Ravi Kalakota, Andrew Electronic Commerce: A Manager's Guide, B. Whinston, Pearson

OUTCOMES:

- Apply knowledge of management theories and practices to solve business problems
- Ability to develop value based leadership approach.
- Apply range of entrepreneurial skills in business decisions.
- Develop value in an online setting.
- Design a suitable payment system

COC 3111

RESEARCH METHODOLOGY

LTPC

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OBJECTIVES:

The objectives of the course are,

- The aim of the course is to provide comprehensive understanding of the diverse research methods used in Commerce and allied areas,
- To enable the students to develop research project and work with a research problem.
- To impart the students to know the various types of Research Design
- To enable students to understand and work methods and concepts related to research.
- To provide knowledge on the importance of Quantitative tools and Research Report

MODULE I INTRODUCTION

Meaning of Research; Nature and Scope of Research; Basic approaches and terminologies used in Research; The Research Process and steps

MODULE II FORMULATION OF RESEARCH PROBLEM 16

Defining Research Problem; Sources of research problem; Selection of research problem; Principles of research problem; Hypothesis; Meaning; Characteristics of good hypothesis; Sampling techniques and sample size

MODULE III RESEARCH DESIGNS 15

Understanding Research Designs, Types of Research Design, Steps in framing the research design

MODULE IV DATA COLLECTION, ANALYSIS AND 16 INTERPRETATION OF DATA

Sources of data; Primary and Secondary Data; Use of Secondary data; Methods of collecting primary data; Observation-Interviews; Questionnaires and Schedules. Classification Tabulation, Processing and Interpretation of data.

MODULE V QUANTITATIVE TOOLS AND RESEARCH REPORT 16

Measures of Central Tendency-Dispersion; Measures of Correlation and regression, Meaning of Research Report; Types of Research Report; Importance of Report writing; Drafting of Reports; Documentation-Footnotes and Bibliography.

L – 52; P – 26; TOTAL HOURS – 78

TEXT BOOK:

1. Kothari, Chakravanti Rajagopalachari. Research methodology: Methods and techniques. New Age International , New Delhi ,2004

REFERENCES:

- 1. Donald R Cooper and Pamela S Schindler, Business Research Methods, Tata McGraw Hill Publishing Company Ltd,2012
- 2. D K Bhattacharyya, Research methodology,, Excel Books, India, 2006
- 3. Sriwastava, S. C.: Foundation of Social Research and Economics Techniques, Himalaya Publishing House, 1990.
- 4. Sharma H.D. and Mukherji S. P, Research Methods in Economics and Business, New York : The Macmillan Company, 1992.

OUTCOMES:

- Know the various steps of a traditional research design.
- Will help student to identify the various sources of research problem
- Students will familiarize the various steps in framing the research design
- The student will select a specific and appropriate research topic and with the approved topic, the student will begin to acquire the basic information and tools in order to complete a research proposal.
- By accomplishing exercises, the student will gather information, assess materials, and analyze data.
- This will result in the submission of a final research proposal.

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COC 3104	PERSONALITY DEVELOPMENT	L	Т	Ρ	С
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OBJECTIVES:

- To make aware about the importance of personality, types and it's development.
- To make aware about the Characteristics required for the corporate world.
- Build self-confidence, enhance self-esteem and improve overall personality.
- To groom the students on pleasant and appealing personality.
- To make aware about the importance of personality that is required in social and professional circumstances.

MODULE I PERSONALITY DEVELOPMENT-INTRODUCTION

The Concept Personality - Dimensions of Personality - Term Personality Development - Significance. The Concept of Success And Failure What Is Success? - Hurdles In Achieving Success - Overcoming Hurdles - Factors Responsible For Success – What Is Failure - Causes of Failure - Do's and don'ts regarding success and failure.

MODULE II ATTITUDES AND VALUES

Attitude - Concept - Significance - Factors Affecting Attitudes - Positive Attitude - Advantages - Negative Attitude - Disadvantages – Ways to Develop Positive Attitude – Difference between Personalities Having Positive and Negative Attitude.

MODULE III MOTIVATION

Concept of Motivation - Significance - Internal And External Motives - Importance of Self-Motivation- Factors Leading to De-motivation - Theories to Motivation.

MODULE IV SELF ESTEEM AND SMART

Term Self-Esteem - Symptoms - Advantages - Do's And Don'ts To Develop Positive Self-Esteem – Low Self-Esteem - Symptoms - Personality Having Low Self Esteem - Positive And Negative Self-Esteem. Interpersonal Relationships -Teaming - Developing Positive Personality - Analysis of Strengths and Weaknesses. Concept Of Goal-Setting - Importance Of Goals - Dream Vs Goal -Why Goal-Setting Fails? – Smart (Specific, Measurable, Achievable, Realistic, Time-Bound) Goals - Art Of Prioritization - Do's And Don'ts About Goals.
MODULE V BODY LANGUAGE, STRESS MANAGEMENT & TIME MANAGEMENT

Body Language - Assertiveness - Problem-Solving - Conflict And Stress Management - Decision-Making Skills - Positive And Creative Thinking -Leadership And Qualities Of A Successful Leader - Character-Building - Team-Work - Lateral Thinking - Time Management - Work Ethics – Management Of Change - Good Manners And Etiquettes (Concept, Significance And Skills To Achieve Should Be Studied.)

L – 26; Total Hours – 26

TEXT BOOKS:

1. Richard Denny, "Communicate To Win", Kogan Page India Private Limited, New Delhi-2009.

REFERENCES:

- 1. S. P. Robbins, "OrganisationalBehaviour", Prentice-Hall Of India Pvt. Ltd., New Delhi-15th edition, 2013
- 2. Rajendra Pal and J. S. Korlhalli, "Essentials Of Business Communication", Sultan Chand & Sons, New Delhi, 1st edition, 2012.

OUTCOMES:

After completing the course the students would be able to

- Have a good personality, feel confident and gain control of any situation
- Positive attitude to think always of the best of the situation
- Learn the Importance of Self-Motivation
- Have a Confident behavior in front of a group of people and seniors.
- Becomes aware about body language and stress management

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SEMESTER VI

COC 3241	LOGISTICS MANAGEMENT	L	•	Г	C
		4	0	0	4

OBJECTIVES:

The objectives of the course are to make the students:

- To comprehend conceptual framework of logistics management
- To get acquainted with mechanism and procedure involve in logistics management.
- Get the knowledge about inventory and warehousing.
- To develop insight related to packaging and transportation.
- To comprehend the tools and techniques about logistics business.

MODULE I INTRODUCTION

Basics of Logistics management- Introduction to physical distribution, Logistics management, Logistics Management and its elements ,Role of logistics in strategy, Container – types, Different types of cargo, inbound and out bound logistics-bullwhip effects in logistics.

MODULE II STRATEGIC SOURCING

Outsourcing – Make Vs buy - Identifying core processes -Sourcing strategy -Supplier Selection and Contract Negotiation. Logistics outsourcing-catalysts, benefits, value-proposition. Third and fourth party logistics, selection of service provider.

MODULE III INVENTORY AND WAREHOUSING 10

Inventory-definition -need, objectives, functions of inventory management, types, EOQ, bufferstock, ABC analysis. Warehousing - Nature and Importance of Warehousing – type of Warehousing- Warehousing Operations Facility Development - Location Analysis – Warehouse Layout and Design.

MODULE IVPACKAGING AND TRANSPORTATION10Packaging: Introduction, Objectives, Concept of Logistical Packaging, Design

Consideration in Packaging, Types of Packaging Material, Packaging Costs. Transportation: Introduction, Objectives, Transportation System, Different Modes of Transportation, Freight Management, Transportation Network, Containerisation.

MODULE V CURRENT TRENDS

Logistics Information Systems – Need, Characteristics and Design. E-Logistics, Logistics Resource Management e-LRM. Automatic Identification Technologies. Reverse Logistics, Global Logistics, Green Logistics.

L - 52; TOTAL HOURS - 52

TEXT BOOKS:

- 1. Sunil Sharma, Supply Chain Management: Concept, Practices and Implementation, Oxford Press, New Delhi, 2010.
- 2. Bowersox, D. and Closs, D. Logistical Management: The Integrated Supply Chain Process, Tata McGraw Hill, 1st Edition, New Delhi, 2010.

REFERENCES:

- 1. Ganapathi, S.L. and Nandi, S.K. Logistics Management, Oxford Higher Education, 2015.
- Sunil Chopra, Peter Meindl and D.V. Kalra. Supply Chain Management: Strategy, Planning, and Operation, Pearson Education, 5th Edition, New Delhi, 2013.
- 3. Vinod V. Sople. Logistics Management, Pearson Education, 3rd Edition, New Delhi, 2012.

OUTCOMES:

After completion of this course, The students will be able to;

- Equip them with the conceptual framework of logistic management.
- Familiarize with mechanism in strategic sourcing.
- Awareness about inventory and warehousing.
- Gain knowledge about packaging and transportation in logistic business.
- Familiarize about importance of current trends in logistics management.

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COC 3232	PROJECT MANAGEMENT	L	т	Ρ	С
		4	2	0	4

OBJECTIVES:

The objectives of this course are :

- To gain insight of project management and the impact of quality considerations.
- To get the idea for starting a new project.
- To acquire knowledge about time and cost management.
- To be familiarize with project management methodologies tools and techniques,
- To understand about project controlling techniques.

MODULE I INTRODUCTION

Project - Project Management (PM) - Areas of Expertise - Project Management Context - Project Life Cycle and Organization - Introduction to PM Process, Groups: Initiating - Planning - Executing - Monitoring& Control.

MODULE II IDEA GENERATION AND OPPORTUNITY 16 ASSESSMENT

Ideas in Entrepreneurships - Sources of New Ideas - Techniques for generating ideas - Opportunity Recognition - Steps in tapping opportunities.

MODULE III TIME AND COST MANAGEMENT 15

Introduction to Project Time Management: Activity Definition & Sequencing -Resource Estimation - Duration Estimation - Schedule Development and Control -Introduction to Project Cost Management: Basic Principles of Cost Management -Cost Estimating, - Budgeting and Control.

MODULE IV PROJECT FORMULATION AND APPRAISAL 16

Preparation of Project Report – Content- Guidelines for Report preparation -Project Appraisal techniques: Economic Analysis, Financial Analysis, Market Analysis, and Technical Feasibility

MODULE VPROJECT IMPLEMENTATION AND CONTROL15Network techniques for project implementation - Monitoring and Control:PERTand CPM techniques- project implementation practices in India - Probability of

completion time - Crashing of network (time cost relationship) - CPM updating a project

L – 52; P – 26; TOTAL HOURS – 78

TEXT BOOKS:

1. Chaudhary, S: Project management, Tata McGraw Hill, New Delhi.

REFERENCES:

- 1. Chandra, Prasana: Project Preparation, Appraisal and Implementation, Tata McGraw Hill, Delhi.
- 2. Bryce, M.C: Industrial Development, McGraw Hill (Int. ED) New York
- 3. IDBI: Manual of industrial project analysis in developing countries

OUTCOMES:

- Identify the processes involved in every knowledge area of project management.
- Familiarize to generate new ideas for a project.
- Use various inputs and tools and techniques to deliver real life project outputs.
- Analytically estimate resources required for a project.
- Logically using appropriate techniques for controlling process.

COC 3204 NATIONAL SERVICE SCHEME (NSS)

L T P C 2 0 0 2

OBJECTIVES:

- To make the students understand the basic concepts of NSS.
- To familiarise the students about the needs and problems of the community and involve them in problem-solving.
- To familiarise the youth development programmes under the government of India.
- To develop the students capacity to meet emergencies and natural disasters.
- To make awareness to the students about the importance of health and hygienic in day to day life.

MODULE I INTRODUCTION AND BASIC CONCEPTS OF NSS 04

Introduction- History-aims and objectives of NSS-Emblem- Flag-Motto – Song-Organizational structure – Roles and responsibilities of NSS functionaries.

MODULE II NSS PROGRAMMES AND ACTIVITIES 06

Concept of regular activities, special camping- Basis of adoption of village/slums, Methodology of conducting survey – Financial pattern of the scheme- Coordination with different agencies- Maintenance of dairy.

MODULE III YOUTH DEVELOPMENT PROGRAMME IN INDIA 06

National Youth Policy- Youth Development Programme at the National level, State level and voluntary sector- Youth – focused and Youth –lead organisations.

MODULE IV IMPORTANCE AND ROLE OF YOUTH LEADERSHIP 05

Meaning and types of leadership – Qualities of a good leader- Traits of leadership – Importance and role of Youth leadership.

MODULE V HEALTH, HYGIENE AND SANITATION 05

Definition, need and scope of health education- Food and nutrition- Safe drinking water-water borne diseases and sanitation (Swatch Bharat Abhiyan) – National Health Programme.

L - 26; Total Hours –26

TEXT BOOK:

1. J.D.S.Panwar, Amit Kumar Jain & Brijesh Kumar – National Service Scheme, A

Youth Volunteers Programme- Daya Publishing House, New Delhi.

REFERENCE BOOKS:

- 1. National Service Scheme Manual, Government of India.
- 2. Training Programme on National Programme scheme, TISS.
- 3. Orientation Courses for N.S.S. Programme officers, TISS.
- 4. Social service opportunities in Hospitals, Kapil K.Krishan, TISS.

OUTCOMES:

After completing the course the students will be able to

- Appreciate the basic concepts of NSS
- Get clear picture on NSS activities and understand the organization structure of NSS
- Comprehend the social responsibility as a young citizen in our country.
- Value the disaster management and rescue operations of the country.
- Gain knowledge on health education and hygienic in our community.

COC 3205

VALUE EDUCATION

L T P C 2 0 0 2

OBJECTIVES:

- To make the students Know about Individual values and group values
- To Inculcate Good manners at home and outside
- To make the students appreciate social values
- Helps in Understanding professional values
- Helps in Understanding the commonness of religions

MODULE I VALUE SYSTEM

Introduction – Definition of values–Need for Inculcation of values –Object of Value Education-Sources of Value – Types

MODULE II PERSONAL VALUES

Definition of Person - Self confidence – Self discipline – Self Assessment – Self restraint – Self motivation – Determination – Ambition – Contentment – Humility and Simplicity – Sympathy and Compassion –Gratitude – Forgiveness – Honesty – Courtesy.

MODULE III SOCIAL VALUES

Definition of Society – Units of Society – Individual, family, different groups – Community – Social consciousness – Equality and Brotherhood – Dialogue – Tolerance – Responsibility – Co-operation Freedom – Repentance and Magnanimity.

MODULE IV PROFESSIONAL VALUES

Definition – Competence – Confidence – Devotion to duty – Efficiency – Accountability – Respect for learning / learned – Willingness to learn-Open and balanced mind – Team spirit – Professional Ethic –Willingness for Discussion – Aims – Effort – Avoidance of Procrastination and slothfulness – Alertness.

MODULE V BEHAVIORAL VALUES

Individual values and group values – Good manners at home and outside – Equality – Purity of thought, speech and action – Understanding the role of religion – Faith – Understanding the commonness of religions –Respect for other faiths – unity diversity – Living together – Tolerance – Non-violence – Truthfulness – Common aim –Unified efforts towards peace – Patriotism.

L-26; TOTAL HOURS – 26

115

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TEXT BOOK:

 Human Values and Professional Ethics by Jayshree Suresh B S Raghavan, S. Chand Publication, 2005

REFERENCES:

- 1. "Touchstone: Synergy of Values", University of Madras, 2003.
- "In harmony- Value Education at College Level", Dept. of Ethics and Religious Studies Loyola College, Madras.Value Education: Need of the Hour, by Yojana Patil.

OUTCOMES:

Through this course students should be able to

- Explain and illustrate the theoretical foundations of Values
- Appreciate life and reality in life
- Give life value experience
- Recognize essential characteristics of Human Values
- Develop competence on Science and Technology and Economic Awareness on value.

COC 3226

PROJECT WORK

L T P C 0 0 0 6

Each student is assigned with a research supervisor. The students have to get the guidance and carryout the following steps and complete the research project within a semester.

- 1. Selection of Topic, Defining terms, Finalization of Objectives of Study.
- 2. Feasibility Study, Pilot Visit to the Field of Study
- 3. Detailed Research Proposal
- 4. Finalization of Research tool
- 5. Review of Literature and Bibliography
- 6. Finalization of Methodology Chapter. 7. Analysis and Interpretation
- 7. Main Findings and Suggestions
- 8. Summary and Conclusion
- 9. Submission of Bound Copy

The Internal Guide/supervisor evaluates the work of the student out of 50 marks for above components considering the quality, punctuality and regularity of consultation and correction.

The students who do not submit the bound copy to the department by the deadline fixed by the department will not be permitted to sit for the viva.

The student submits the approved chapters as a bound volume.

The Viva- voce examination will be conducted by both the external examiner appointed by the department and the internal examiner/guide/teacher concerned. The total marks awarded in the viva voce by the external examiner and the internal examiner will be the marks obtained by the candidate in the PROJECT.

The total weightage for all periodic reviews will be 50%. Of the remaining 50%, 20% will be for the project report and 30% for the Viva Voce examination.

OUTCOMES:

The students will

- Gain research methodology knowledge by undertaking a project
- Understand the steps of research by its application
- Acquire the skills of undertaking a research project

ELECTIVES

COCX 301 FAMILY BUSINESS MANAGEMENT L T P C

OBJECTIVES:

The objectives of this course are :

- To classify family businesses and Compare it to general businesses
- To outline the challenges of family business to its management..
- To plan the family business and its succession.
- To identify the right practices of managing family business to plan for its financial considerations.
- To organize the family business in a professional manner.

MODULE I FAMILY BUSINESS

Description of family business- Importance of Family Business- Characteristics of family business – History of Family business- The 3- Circle model of Family Business- uniqueness of family business- General business v/s family business-Life cycle of family business-Hindu Undivided Family type of business.

MODULE II :FAMILY BUSINESS DYNAMICS

Family dynamics and business dynamics Family and ownership of business dichotomy- Responsibilities and rights of shareholders of a family business- age and gender dynamics among the family members and its effect on the business-Advantages and Challenges of family business in India

MODULE III LEADERSHIP AND IMPERATIVES FOR THE FAMILY 10 AND BUSINESS

Succession and continuity- Succession- Importance- Continuing entrepreneurship and the next generation- Succession and transfer of power.

MODULE IV BEST PRACTICES FOR THE MANAGEMENT OF 15 FAMILY BUSINESS:

Creating the strategy-Planning the estate-Financial considerations and valuation of the family business- Managing the family business professionally



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MODULE V FAMILY BUSINESS AND GOVERNANCE

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Advisory board and Board of directors Family communications and family meetings-Family Councils and family offices Change adoption and innovation-The future of family business-Continuing the spirit of family business- adopting to current business environment, new technologies and global expansion.

L – 52; T – 13; TOTAL HOURS – 65

TEXT BOOKS:

1. Ernesto J.Poza (2010), Family Business, New Delhi: Cengage Learning, 4th Edition.

REFERENCES:

- 1. Raj Shankar (2012), Entrepreneurship Theory and Practice, New Delhi: Tata Mc Graw HilL
- 2. Arya Kumar (2014), Entrepreneurship: Creating and Leading an Entrepreneurial Organization, New Delhi: Pearson Publications.
- 3. S.Anil Kumar & S.C Purnima (2014), Entrepreneurship Development, New Delhi: New Age Publishers.

OUTCOMES:

- Explain about the importance of family business and challenges faced by family businesses
- Study family business strategy and identify similar type of family businesses.
- Analyze succession planning
- Evaluate strategies to manage the family business
- Recommend the ways to expand the family business in a professional manner.

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COCX 302CORPORATE SOCIALLTPCRESPONSIBILITY4104

OBJECTIVES:

The objectives of this course are :

- To understand the scope and complexity of CSR.
- To provide a multi stakeholder perspective in viewing CSR issues..
- To develop CSR strategy and leadership.
- To understand the ethics in CSR.
- To gain knowledge on CSR standards and codes.

MODULE I INTRODUCTION

Definition, concept, linkages to development Growth of CSR-historical & contemporary perspectives, National & International scenario Factors influencing growth of CSR in societies ideological, socio-economic, legal & environmental perspectives Government initiatives for promoting CSR Impact of globalization & liberalization on CSR initiatives

MODULE II CSR AND DEVELOPMENT

CSR activities–nature, types, impact on development programmes- CSR& development organisations–relationships, functioning & impact on organisational functioning Stakeholders' participation & perspectives about CSR

MODULE III CSR STRATEGY AND LEADERSHIP

Corporate motivations &Behaviour for CSR – factors influencing national & international perspectives Theories & principles of CSR- Corporate governance, style, leadership & CSR- CSR Strategies-objectives, approaches, roles and tasks of a corporate managers Strategic corporate planning - steps to make CSR Work for Business Corporate Social Responsibility: programmes& initiatives – national and international

MODULE IVETHICS, CSR & CORPORATE BEHAVIOUR:-15Ethical philosophy, Corporate reputation, the Gaia hypothesis Environmentalsustainability & CSR-redefining sustainability, the Brundtland report & critique,distributable sustainability, sustainability & the cost of capital CSR

MODULE V STANDARDS AND CODES

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Standards and Codes (ISO – 14001, OHSAS – 18001- SA – 8000, OECD Guidelines for Multinational Companies, Global Compact, AA – 1000, BS / ISO Guideline on CSR Management ISO-26000) Evaluating & reporting performance of CSR initiatives - Social accounting, environment audits and performance measurement.

TEXT BOOKS:

 Grayson D., Hodges A. . Corporate Social Responsibility- Seven Steps to Make Corporate Social Responsibility Work for Your Business. UK: Greenleaf Publishing Limited

REFERENCES:

- Narang R.K. (2009). Corporate Social Responsibility-Replicable Models on Sustainable Development. New Delhi: The Energy & Resources Institute.
- William B Werther, Jr, David Chandler, 2010 Strategic Corporate Social Responsibility, Stakeholders in a Global Environment, Second Edition, SAGE Publications, New Delhi
- 3. Wayne Visser (2014), Transforming Corporate Social Sustainability and Responsibility, Springer Heidelberg, New York, London

OUTCOMES:

- Examine the scope and complexity of CSR.
- Demonstrate a multi stakeholder perspective in viewing CSR issues.
- Evaluate the level of commitment to CSR of different organizations and show its competitive advantage.
- Explain the ethical philosophy, CSR and corporate behaviour.
- Analyses the impact of CSR on corporate culture. .

COCX 303	BUSINESS SIMULATION	L	т	Р	С
		4	1	0	4

OBJECTIVES:

The objectives of this course are :

This course is designed to enable students to learn about the private enterprise system and better understand how organizations operate within that environment.

Resources: "Foundation[™]" Web-based Simulation <u>www.capsim.com</u> This subscription, web-based simulation offers the experience of making business decisions in a competitive marketplace. By using web based simulation, students learn Business Fundamentals by creating and developing their product line, market their products, manage their production and raise funds to run the company. Also, students learn to read and understand financial statements, the cause and effect between each part of the company and balance competing demands in the changing marketplace. Foundation provides a framework for understanding business processes, decision making and key financial reports. By giving participants a hands-on opportunity to run a company, students learn the building blocks of business.

OUTCOMES:

On successful completion of this course students are able to Through this course, the student will:

- Explore the functional areas of business including management, accounting, product development, marketing, production and operations management, human resource management, and finance.
- Learn the concepts, language, and conversations that have evolved to help manage profit seeking organizations.
- Learn how to be successful in an environment characterized by uncertainty and risk

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COCX 304	DESIGN THINKING FOR	L	Т	Ρ	С
	ENTREPRENUERS	4	1	0	4

OBJECTIVES:

The objectives of this course are :

- To familiarize students with design thinking concepts and principles
- To ensure students can practices the methods, processes and tools of design thinking
- To understand designing marketing concepts
- To Identify designing for change.
- To know designing for growth of entrepreneurs.

MODULE I INTRODUCTION

Introduction, meaning, phases of design thinking, Design thinking strategy and capability: structure-culture- skills-process.-Create: Develop prototypes of a big idea-perform feasibility and risk assessment-Evolve: track success and scale the solution.Role of research in design thinking.

MODULE II DESIGNING A BUSINESS STRATEGY 13

Meaning, circles of influence, context map, designing live customers experiences, designing digital customer experiences.

MODULE III DESIGNING MARKETING

Rapid branding, defining the DNA, a family of brands, designing a marketing plan, the business cases.

MODULE IV DESIGNING FOR CHANGE

Going beyond your gut, facing change head-on, the need for speed, impact and effort matrix.

MODULE V DESIGNING FOR GROWTH

Why growth is important, growing gracefully, designing new hires, cross pollinating ideas, case studies.

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOKS:

1. Beverly Rudkin Ingle, Design Thinking for Entrepreneurs and Small Businesses: Putting the Power of Design to Work

REFERENCES:

- Innovation by Design: How Any Organization Can Leverage Design Thinking to Produce Change, Drive New Ideas, and Deliver Meaningful Solutions, Thomas Lockwood and Edgar Papke, Career Press, 2018.
- 2. Creativity, Innovation, and Entrepreneurship Across Cultures: Theory and Practices, Igor N. Dubina and Elias G. Carayannis (Ed), Springer, 2016.
- 3. Design Thinking for Entrepreneurs and Small Businesses: Putting the Power of Design to Work, Beverly Rudkin Ingle, Apress Publications, 2013.

OUTCOMES:

- Examine Design Thinking concepts and principles
- Practice the methods, processes, and tools of Design Thinking
- Apply the Design Thinking approach and model to real world situations
- Evaluate designing change in the current scenario
- Recommend growing gracefully by designing

COCX 305 ENTREPRENEURIAL MARKETING L T P C 4 1 0 4

OBJECTIVES:

The objectives of this course are :

- To familiarize the students with the key marketing concepts in Entrepreneurship
- To create awareness on technology in marketing and buying behaviour
- To gain knowledge on pricing strategy for entrepreneurial promotion
- To understand about entrepreneurial communication strategy
- To highlight the key factors of B2B marketing\

MODULE I INTRODUCTION 10

Marketing and Entrepreneurship- Perspective – Importance - Entrepreneurial Traits- Entrepreneurship and Market Conventions- The Entrepreneurship Marketing Environment - International Entrepreneurship

MODULE II IDENTIFYING MARKET OPPORTUNITIES 10

Planning and Visioning – Innovation - Technology in Marketing- Market Development- Entrepreneurial Competence- Buyer Behavior in the 21st Century: Implications for SME Marketing

MODULE III ENTREPRENEURIAL PRICING STRATEGY 15

Introduction - Choosing the right pricing strategy - Entrepreneurial Distribution Strategy- Entrepreneurial Promotion- Online Promotion.

MODULE IV ENTREPRENEURIAL COMMUNICATION STRATEGY 15

Entrepreneurial Communication Strategy - Marketing Communications for the SME - Internet Marketing

MODULE V ENTREPRENEURIAL SERVICE MARKETING 15

Building Customer Relationships - B2B Marketing - Relationship Marketing and Networks in Entrepreneurship

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOKS:

- 1. McGrath, R. G., and MacMillan, "Discovery-Driven Planning," Harvard BusinessReview, July-August, 1995 (Reprint No. 95406).
- 2. Rich, S. R., and D. E. Gumpert, "How to Write a Winning Business Plan," Harvard Business Review, May-June, 1985 (Reprint No. 85314).

REFERENCES:

- Morgan, H. L., A. Kallianpur, and L. M. Lodish, "Entrepreneurial Marketing," Lessons from Wharton's Pioneering MBA Course, John Wiley & Sons, 2001.
- 2. Aaker, D. A., Strategic Market Management, John Wiley & Sons, 1998.
- 3. Ian Chaston "Entrepreneurial Marketing: Sustaining Growth in All Organisations", Red Globe Press, 2nd ed. 2017.
- 4. Sonny Nwankwo & Ayantunji Gbadamosi "Entrepreneurship Marketing Principles and Practice of SME Marketing, 2020

OUTCOMES:

- Determine the relationship between the concepts of marketing and entrepreneurship.
- Describe the significance of buying behaviour in the 21st Century.
- Illustrate and select the effective pricing strategy
- Build an innovative communication strategy for SMEs.
- Identify the major elements needed to improve the Customer relationship.

COCX 401 SOCIAL ENTREPRENEURSHIP L T P C 4 1 0 4

OBJECTIVES:

Specific learning objective of the course as follows:

- To provide an understanding of the field of social entrepreneurship
- To create a motivation to consider social entrepreneurship creation & sustenance
- To familiarize the student with the opportunities, challenges and issues facingsocial enterprises
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MODULE I SOCIAL ENTREPRENEUR DESCRIPTION 12

Definition of social entrepreneur-nature and characteristics of social entrepreneur- importance and role of social entrepreneur in societies, politics and economies- constraints of social entrepreneur-social entrepreneur v/s business entrepreneur

MODULE II SOCIAL ENTREPRENEURSHIP AND SOCIAL 10 ENTERPRISE

Concepts and Typologies of Social Entrepreneurship-Elements of social entrepreneurial personality- motives of altruism-collaboration partners- social opportunity recognition – Social Capital –Drivers and Challenges of Social Entrepreneurship

MODULE III SOCIAL ENTERPRISE MODELS 12

Opportunity Recognition- Features of Business Models for Social Enterprises-Empowerment of Beneficiaries-Enterprise Creation-Price Differentiation and Cross Subsidization- Scaling Up of the social enterprises

MODULE IV PERFORMANCE MEASUREMENT OF SOCIAL 14 ENTERPRISE

Accountability in social enterprise- Impact Measurement- Measuring Outputs and Outcomes- Approaches to Measuring Social Impact- Issues in Measuring the Performance of Social Enterprises.

MODULE V SUSTAINABILITY OF SOCIAL ENTERPRISE A CASE 12 STUDY

Sustainability of Social Enterprise- A case study of Aravinda Eye Hospital Model-Mohammad Yumus – Grameen Bank Model of Bangladesh- Sweden Model of Social Entrepreneurship.

L – 52; P – 13; TOTAL HOURS – 65

TEXT BOOKS:

 Praszkier, R. & Nowak, A. (2012). Social Entrepreneurship: Theory and Practice.Cambridge: Cambridge University Press.

REFERENCES:

- Levenson, G.L. (2013). Social Entrepreneurship for the 21st Century: Innovation across the Nonprofit, Private and Public Sectors. Berkshire: McGraw-Hill Professional.
- Pirson, M. (2014). Case Studies in Social Entrepreneurship: The Oikos Collection: 4. Sheffield: Greenleaf Publishing.
- 3. Volkman, C.K., Tokarski, K.O. & Ernst, K. (2012). Social Entrepreneurship and Social Business: An Introduction and Discussion with Case Studies. Wiesbaden: SpringerGabler.

OUTCOMES:

At the end of this course, the student will be able to:

- Differentiate Social Enterprise from Business Enterprise
- Identify the drivers and challenges of social entrepreneurship
- Recognize opportunities and create social business models
- Design assessment of the impact of social enterprises

COCX 4	02
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FAMILIES IN BUSINESS	L	Т	Ρ	С
	4	1	0	4

The main intention of this course is to create some flair in enterprise management by utilizing the knowledge, skills, capabilities, creativity and innovation of the family members.

The students shall take at least one-business organization profile (Reputed Families in Business) and understand the business intricacies and must present in the form of independent research paper, Seminar paper, Assignment and innovation in selecting and presenting the topic. The following are some of the leads for selection of topic.

- 1. Ford Motors Company of USA
- 2. Sony Corporation of Japan
- 3. Samsung of Korea
- 4. Tata companies
- 5. Bajaj Company
- 6. Mahindra and Mahindra

OUTCOMES:

On successful completion of this course students are able to

• The student shall be able to thoroughly understand reputed business houses and apply this understanding.

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MSCX 15 DIGITAL MARKETING L T P C

OBJECTIVES:

- Explain the concept and development of Digital Marketing.
- Develop insight on Current Trends Digital and Social Statistics (Infographics)
- Provide an introduction to Digital Marketing Platforms like Face book, Twitter, YouTube, Pinterest, etc.
- Introduction to the basics of Search Engine Optimization (SEO) and Mobile Marketing
- Introduction to various strategies involved in Marketing products and Services Digitally.

MODULE I UNDERSTANDING DIGITAL MARKETING

Concept, Components of Digital Marketing, Need and Scope of Digital Marketing, Benefits of Digital Marketing, Digital Marketing Platforms and Strategies, Comparison of Marketing and Digital Marketing, Digital Marketing Trends.

MODULE II CHANNELS OF DIGITAL MARKETING

Digital Marketing, Website Marketing, Search Engine Marketing, Online Advertising, Email Marketing, Blog Marketing, Social Media Marketing, Audio, Video and Interactive Marketing, Online Public Relations, Mobile Marketing, Migrating from Traditional Channels to Digital Channels.

MODULE III MARKETING IN DIGITAL ERA

Segmentation – Importance of Audience Segmentation, How different segments use Digital Media – Organisational Characteristics, Purchasing Characteristics, Using Digital Media to Reach, Acquisition and Retention of new customers, Digital Media for Customer Loyalty.

MODULE IV SEARCH ENGINE MARKETING AND ONLINE12 ADVERTISING

Importance of SEM, understanding Web Search – keywords, HTML tags, Inbound Links, Online Advertising vs. Traditional Advertising, Payment Methods of Online Advertising – CPM (Cost-per-Thousand) and CPC (Cost-per-click), Display Ads -

choosing a Display Ad Format, Landing Page and its importance.

MODULE V SOCIAL MEDIA MARKETING

Understanding Social Media, Social Networking with Face book, LinkedIn, Blogging as a social medium, Micro blogging with Twitter, Social Sharing with YouTube, Social Media for Customer Reach, Acquisition and Retention.

L – 52; P – 13;TOTAL HOURS – 65

TEXT BOOK:

1. Seema Gupta, Digital Marketing, Mc-Graw Hill

REFERENCES:

- 1. Michael Miller, B2B Digital Marketing, 1e, Pearson.
- 2. Vandana Ahuja, Digital marketing, Oxford University Press.
- 3. Michael R Solomon, Tracy Tuten, Social Media Marketing, Pearson, 1e.
- 4. Judy Strauss & Raymond Frost, E-Marketing, Pearson.
- 5. Puneet Singh Bhatia, Fundamentals of Digital Marketing, Pearson Publication House.

OUTCOMES:

At the end of this course, the student will be able to:

- Discuss the concept and development of Digital Marketing.
- Enunciate the insight on Current Trends Digital and Social Statistics (Infographics)
- Explain an introduction to Digital Marketing Platforms like Face book, Twitter, YouTube, Pinterest, etc.
- Describe the basics of Search Engine Optimization (SEO) and Mobile Marketing
- Elucidate various strategies involved in Marketing products and Services Digitally.

COCX 403

BUSINESS ETHICS ANDLTPCCORPORATE GOVERNANCE4104

OBJECTIVES:

Specific learning objective of the course as follows:

- To understand the concept of Business Ethics.
- To get better understanding on providing best practices of business ethics.
- To learn the values and implement in their careers to become a good managers.
- To develop various Corporate Social Responsibilities and practice in their professional life.
- To imbibe the ethical issues in corporate governance and to adhere to the ethical codes.

MODULE I INTRODUCTION TO ETHICS 12

Ethics – Meaning, definition, objectives, nature and sources of ethics – Business Ethics: Nature, scope and purpose of business ethics - Importance of Ethics & Moral standards; Ethics & Moral Decision Making, Ethical Principles in Business - Personal Growth and Lessons from Ancient Indian Educational System - Science and Human Values.

MODULE II CORPORATE ETHICS

Corporate ethics: Ethical Corporate Behaviour, Development of Ethical Corporate Behaviour, Ethical Leadership- Ethical Dilemmas in Organization. Ethics in the Functional Area: Ethics in Marketing, Ethics in Finance, Ethics in HR, Ethics in Information Technology and Ethics in environment.

MODULE III CORPORATE GOVERNANCE

An Introduction to Corporate Governance: The Corporation, Strategy Formation and Value Creation- Ownership and Shareholders- The Board of Directors- The Management and Compensation- Transparency, Disclosure, and Communication-The International Corporate Governance.

MODULE IV CORPORATE SOCIAL RESPONSIBILITY 14

The meaning and importance of Corporate Social Responsibility: Evolution of CSR - Primaries of CSR - CSR and law of e-economics - CSR and social

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legitimacy. The Role of stakeholders in CSR: Stakeholders advocacy - The role of business in society- Consumers awareness and willingness to pay for CSR Activities.

MODULE V ISSUES IN BUSINESS ETHICS AND CORPORATE 12 GOVERNANCE

Issues Relating to Stress in Corporate Management and Protection of Stakeholders, Gandhian Approach in Management & Trusteeship, Balanced Global Environment, Ethical issues in employer – employee relationship - Sexual and racial harassment- working conditions – employee privacy, Ethical challenges under globalization.

L – 45; T-15; Total Hours –60

TEXT BOOKS:

1. Nidhi Chandorkar & Tushar Agarwal, Business Ethics and Corporate Governance, Himalaya Publishing House Pvt. Ltd

REFERENCES:

- 1. Modh, Satish, Ethical Management: Text and Cases in Business Ethics and Corporate Governance. New Delhi: Macmillan Publishers India Ltd, 2005.
- 2. Mathur, U.C., Corporate Governance and Business Ethics: Text and Cases. New Delhi: Macmillan Publishers India Ltd, 2005.

OUTCOMES:

At the end of this course, the student will be able to:

- To understand the business ethics.
- To analyze Corporate Social Responsibility practices
- To practice various ethical codes in corporate governance
- To understand the Employees conditions and Business Ethics
- Familiarize with the ethical issues

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COCX 203	LEADERSHIP AND CHANGE	L	т	Ρ	С
	MANGEMENT	4	1	0	4

OBJECTIVES:

The objectives of this course are :

- To understand about the leadership, skills and functions
- To gain knowledge on organizational change management
- To identify the main components of planning and structuring a change
- To understand the concept of resistance to change
- To know about the concept of monitoring and evaluating organizational change.

MODULE I LEADERSHIP

Concept, Characteristics, roles, motives, skills and functions. Leadership Vs Management. Effective leadership behaviors and attitudes. Impact of Leadership on organisational performance, Popular Leadership Styles, Entrepreneurial and Super leadership.

MODULE II ORGANISATIONAL CHANGE MANAGEMENT

Types and forces of change, Framework for change management. Proactive change and reactive change. Elements of planned change. Action research model. Individual and organisational barriers to change management and overcoming the barriers to change management.

MODULE III INFLUENCE OF CHANGE

Six belief changers that Influence change, organisational change through influencing individual change. Approaches: Kotter's eight step plan, Greiner's Change process model. Four key drivers of organisational change.

MODULE IV RESISTANCE TO CHANGE

Concept of Resistance to Change, Forms of Resistance, Reactions to Change, Resistance to Organizational Change Initiatives, Overcoming the Resistance to Change, Techniques to Overcome Resistance; Implementation of change

MODULE V EVALUATING ORGANIZATIONAL CHANGE 10

Concept of Monitoring and Evaluation, Measurement and Methods of Evaluation, Feedback Process, Continuous Incremental Change. Change Agents and types of change agents. Assessing Organizational Culture.

134

L – 52; T-13;TOTAL HOURS – 65

TEXT BOOKS:

1. Northouse, Peter G. Leadership Theory and Practice, 7th Edition. Sage Publications, Inc. Thousand Oaks, CA (2016).

REFERENCES:

- Annabel Beerel, Leadership and Change Management, SAGE Publications, 2009
- 2. Kotter, John, & Rathgeber, Holger. (2006). Our Iceberg is Melting. Macmillan. London. ISBN – 13:978-02300-1685-9 •
- Daywelt, Drew. (2013). The Day the Crayons Quit. The Penguin Group. New York, NY. ISBN978-0-399-25537-3 10

OUTCOMES:

- Demonstrate ability to apply leadership and change management principles
- Analyze the types and forces of change management
- Evaluate organizational change through influencing individual change
- Develop techniques to Overcome Resistance of change
- Gain knowledge on evaluating organizational change